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1	<b>Q3 Corporate Delivery Plan 2024-26</b>		<b>Appendix 3</b>									
2	<b>CDP Outcomes</b>											
3	Activity	Theme	Outcome Areas	Milestone date	Time	Budget	Resources	Risk	Benefits	Overall RAG	DOT/ Change	Quarterly Update
4	Remodel / Restructure Customer Services to be fit for purpose and able to deliver within base revenue budget and Medium-Term Financial Strategy (MTFS) commitments.	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2025-03-31	Amber	Green	Amber	Amber	Green	Amber	Improved	Analysis and redesign completed with new proposal drafted. Senior Engagement commenced and consultation with impacted staff on the proposal is due to begin in January.
5	Carry out a full review of the 'Out of Hours' (OOH) offer, engaging with all service areas to ascertain and understand future OOH requirements.	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2024-09-30	Amber	Green	Amber	Amber	Green	Amber	Improved	Review has been concluded and services engaged in an exercise to create a new Out of Hours specification. Procurement support obtained to go out to Open Tender for new Out of Hours Service. We have drafted the requirement specification document to enable us to go out to tender and expect the requirements to be published by February 24 in order to instigate the procurement process.
6	Implement a revised Feedback Improvement Plan.	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2024-06-30	Green	Green	Amber	Green	Amber	Green	Unchanged	After completing the Q3 performance data analysis it is evident that complaints, Member Enquiries (MEs), and Freedom of Information requests (FOIs) have reached their lowest levels year-to-date. This achievement is the result of significant organisational efforts, particularly in relation to our FOI figures following concerns raised by the Information Commissioner's Office (ICO) regarding our performance.  Additionally, Q3 has seen improvements in both Stage 2 and Ombudsman performance, with a reduced percentage of cases being upheld at both levels.  The system change project is progressing well, with ongoing exploration of delivery and implementation strategies. Over the next couple of months, the focus will be on rigorously testing the new modules with a diverse range of users to ensure that the system meets all necessary requirements and is fully fit for purpose.
7	Implement the new joint Ombudsman Complaints code.	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2024-07-31	Green	Green	Green	Green	0	Green	Improved	The code is scheduled for review in June 2025, in accordance with the required annual submission, which aligns with the upcoming system change implementation. The 2023/24 annual report was presented to Overview & Scrutiny Committee in November 2024, and preparations for the 2024/25 report will commence in April 2025.
8	Develop internal and external digital skills and inclusion strategy and action plan in partnership with NHS/ICB.	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2024-08-31	Amber	Red	Amber	Green	Green	Red	Unchanged	The delays to the Digital restructure has mean a delay to the new Digital Inclusion Manager moving into this role until March 2025. However, the discovery work to inform a strategy and roadmap has been progressed within this time and a high level milestone plan will be available by February which will articulate the plans and ambitions for Digital Inclusion.
9	Roll out and whole organisational take-up of Digital Engagement Hub for consultation and wider online engagement activities.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-10-31	Green	Green	Green	Green	Green	Green	Unchanged	Work is ongoing to support teams to routinely use the Commonplace platform for digital engagement, surveys and consultations on the Haringey Engagement Hub. Alongside an autumn 2024 Leadership Network awareness session, teams were surveyed regarding their use of the Commonplace platform. This captured any needs prior to adoption, with individual team follow up completed where requested. A joint training workshop with Commonplace is planned for spring 2025 to address any remaining barriers to Commonplace use, whether perceptual or actual.
10	Development and launch of an online participation knowledge hub, including internal case studies to support communication and embedding of participation skills and knowledge.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-12-31	Amber	Green	Green	Green	Green	Green	Unchanged	Due to limited staff numbers and capacity in the Policy & Strategy team in Q3 2024-25, this work was temporarily paused. Knowledge hub content development has now been assigned to an officer on secondment to the team with a revised launch date on the intranet of March 2025.
11	Supporting continued development of fully inclusive engagement practice to ensure digital and physical engagement is representative of Haringey's population.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2026-04-30	Amber	Amber	Amber	Amber	Amber	Amber	Decreased	Scoping conversations with colleagues in Data & Business Intelligence have begun with a view to creating a Power BI dashboard for equalities across all consultations and online engagement.

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12	Delivery of participatory budgeting pilot.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-10-31	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	Delays to the project means a revised deadline is in place for awarding funding in at least one NCIL area by March 2026. The intention is that the previously agreed hybrid delivery model will be utilised e.g. a combination of council and resident proposed projects. The potential for outputs linked to London Borough of Culture will be explored with relevant teams in January 2025.
13	Development of Community Assemblies model.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-06-30	Red	Red	Red	Red	Amber	Red	Decreased	No resource or capacity within the Policy and Strategy team to progress currently.
14	Continuing development of Knowing Our Communities work.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-07-31	Green	Green	Green	Green	Green	Green	Improved	All activity on track with the KnOC hub work including the publication of the Community Profiles dashboard adding to the available resources, meeting the milestone identified. The Community profiles are part of a suite of resources increasing the knowledge about our local communities for staff, NHS, VCS and the general public. Definitions of community are based on ethnic group, country of birth, main language, religion and national identity. Additionally breakdowns are provided by age, sex and other socio demographic variables such as household composition, economic status as well as by Borough and ward so you can see how such communities compare statistically with other local authority areas.
15	Deliver the Borough's Climate Action Partnership.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-09-30	Green	Amber	Amber	Green	Green	Green	Unchanged	The next Climate Partnership is on 30 January 2025 with a focus on reuse, repair and recycling.
16	Work towards successful delivery of new civic centre.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2026-04-30	Amber	Amber	Amber	Amber	Green	Amber	Improved	successful completion of the Pre-Contract Services Agreement (PCSA) and decision taken to award main works contract, which following value engineering is within the allocated budget, whilst maintaining the business case critical success factors
17	Implementation of the Corporate Property Model (CPM), which aims to centralise all operational property assets and premises related budgets into a Capital Projects and Property (CPP) central team.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2024-05-31	Amber	Amber	Amber	Amber	Green	Amber	Improved	CPM Update – CPM implementation plan work is in progress. Corporate Landlord team in CPP are in the process to implement the onboarding of the new properties including the vacant caretaker houses. Strategic Asset Management are supporting Customer Services and Housing Demand with outline Business cases for space management requests. Update on CPM Property Budgets – the budget mapping exercise is close to completion and will require signed approval from Assistant Director of CPP to enable Corporate Finance to make the "lift and shift" changes in SAP. Key RISK and ISSUES: Risk: No update on the transfer of soft FM Services to CPP, this is going to have a significant impact in fully implementing the CPM. Issue: Asset Management Software System – current Civica one year extension contract will be in place from 1st February 2025. The business case to implement a new asset management system for CPP is yet to commence. Issue: Budget Overspends - Corporate Finance to advise how overspends will be funded to CPM as Service will expect the same level of continued service delivery on FM functions. Issue – Rating Revaluation, from 1 April 2023 resulted in an increase on NNDR for all business properties.
18	Implement the Council's Data Strategy, building up a first-class data function and platform that can be utilised by all.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2024-12-31	Green	Green	Amber	Green	Amber	Green	Unchanged	The Digital restructure will be implemented on 1st March 2025 which will enable a review of the Corporate Data service offer to be designed in line with delivery of the new data strategy.  The Resident Connect Project is now underway to deliver a customer data platform, which will be the start of a new data platform that will be designed to be scalable, enabling seamless integration across council services, improving data-driven decision-making, and enhancing the resident experience through more personalized and efficient service delivery. The team are currently working with Microsoft and a data partner.

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19	Develop a Digital Strategy to outline the principles and guidelines governing the use of digital technologies.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2024-09-30	Amber	Green	Amber	Green	Green	Green	Improved	The digital strategy is currently in development. This has been initiated by defining the architectural principles for the organisation and developing an enterprise architecture view of the organisation to inform the future state for Haringey. This approach ensures us a clear understanding of the current technology landscape, identifies areas for improvement, and aligns digital initiatives with strategic priorities. The strategy will focus on enabling innovation, enhancing operational efficiency to deliver savings, and delivering improved outcomes for residents through the adoption of modern, scalable, and secure digital solutions.
20	Develop an Enterprise Infrastructure Strategy that aligns technological solutions with organisational objectives to enhance performance, facilitate informed decision-making, optimise IT investments, and enable adaptability to market changes.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2025-03-31	Green	Green	Amber	Green	Green	Green	Unchanged	We are currently building Enterprise Architecture (EA) principles, have introduced a governance framework, and have procured an EA tool to support the delivery of an Enterprise Infrastructure Strategy. This strategy will align technology solutions with Haringey objectives, enhance performance, facilitate informed decision-making, optimise Digital investments, and enable and deliver critical savings.
21	Improve Halo platform to enable more automation, self-service and performance monitoring.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2025-04-30	Amber	Green	Amber	Green	Green	Green	Unchanged	Automated recharging now live Self serve peripherals catalogue has had some delays due to resource issues but is now progressing with suppliers/testing Additional self serve drop in sessions now available for staff to use for device collections without appointment Reporting dashboards are built and in test License subscriptions to be added to Halo to enable monitoring of allocations, subscriptions and costs - scoping in progress
22	Implementation of the Procurement Modernisation Programme (PMP).	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2024-10-31	Amber	Amber	Green	Amber	Amber	Amber	Unchanged	The focus has been on the preparation for the Procurement Act, which is scheduled to come into effect on 24 February 2025. Work has commenced on new templates, standard forms of contracts, internal guidance documents, training sessions, corporate awareness sessions etc. to align with the new regulations. Progress continues across a number of workstreams: •Procurement staff have been recruited and trained in readiness for the Procurement Act and centralisation of £25k and above. Work underway to determine most effective way to roll out a new way of working between Strategic Procurement and services. •Revised Contract Standing Orders (CSOs) are in final draft and commencing the governance process for approval in March. •Revised category strategies are being implemented- plans that outline how to manage & optimise the procurement activity of a specific group of works, goods or services. •A review of the contract management tool kit is underway and will align with central government standards.  A review of internal governance processes has commenced to improve commissioning and procurement across all services, strengthen compliance aligned with the new CSOs, improve value for money and improve contract management arrangements. This will include the establishment of a Procurement Board to improve the corporate grip on contract spend, improved monitoring of procurement compliance and greater corporate oversight of managing contracts in place. This will be a joint improvement programme with Procurement and services. This will enable the delivery of the £3m savings that have been proposed for 2025/26 (£9m over a three year period) and identify opportunities for a further reductions in spend to support the Council's challenging financial position.  <b>Areas for attention</b> The Council is introducing a new e-procurement system to support procurement, contract management and payment functions. Delays in the implementation means that this will not be in place before the new Procurement Act comes into force. This will mean automated compliance with some aspects of the Procurement Act from February will not be possible, but officers are working through alternative solutions to ensure we will be compliant.
23	Redesign mandatory eLearning to have a bespoke Haringey focus.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2025-01-31	Green	Amber	Green	Green	Green	Green	Unchanged	New courses have now been launched

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24	Deliver Equality, Diversity and Inclusion (EDI) Action Plan.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2025-12-31	Green	Unchanged	In progress, recent update presented to CLT. New action plan currently being worked on.						
25	Provide legal self-help guides, training and access to training and legal updates to empower service areas to help themselves.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2025-09-30	Green	Unchanged							
26	Publish a Borough Vision.	T1 Resident experience and enabling success	Theme 1 - A supported and enabled workforce	2024-09-30	Green	Unchanged							
27	Reduce demand to Customer Services in the core service areas (Housing, Parking, Benefits and Council Tax).	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2024-09-30	Red	Green	Red	Amber	Red	Red	Red	Decreased	This outcome is to reduce failure demand from high volume services (housing, parking, council tax and benefits) into customer services, with a view to supporting an improved offer to those residents who do present and to facilitate the transition to a new Customer Service Operating model by 1st April 2025. Work has been delayed due to capacity challenges. Some additional resource has been allocated to this work and there has been a positive direction of travel in the last quarter as but more resource would be needed to deliver full action plans for each of these service areas.
28	Deliver years one and two of the Resident Experience change workstream.	T1 Resident experience and enabling success	Theme 1 - Excellent resident experience	2024-07-31	Amber	Unchanged	The business case for this programme is underway and aims to demonstrate scale and scope of opportunity, and benefits associated with, transformation which delivers improved Resident Experience. Due to delays in agreeing resource, delivery of business case will be delayed to early 2025 and there may be some changes to scope dependent on the outcome of conversations about the relationship between the Resident Experience Programme and service modernisation portfolio. However, progress has been made in the production of a draft resident experience principles, target operating model and Resident Access Strategy.						
29	Create a Young People Extra Ordinary Council.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-10-31	Green	Amber	Green	Amber	Green	Green	Green	Unchanged	The first Young People Extra Ordinary Council took place on October 10th 2024 at Tottenham Town Hall. Joined by the Cabinet and councillors, a special Full Council provided a valuable platform for children and young people to creatively express their ideas, concerns, and aspirations. This fostered a sense of empowerment and engagement among the next generation of leaders.  Topics included knife crime, gang violence, mental health support, regeneration, housing, and the need for youth spaces and social activities, particularly for those with special educational needs (SEND).
30	Increasing opportunities for children and young people's (CYP) voice to be heard.	T1 Resident experience and enabling success	Theme 1 - Opportunities for residents to participate in decision-making.	2024-09-30	Green	Unchanged	Borough wide youth forum is now established (Haringey Youth Panel) and has been engaged in a range of democratic activity influencing decision making such as Takeover Day, recruitment of senior officer, borough of culture. A work programme is being developed for 2025 -2026 to inform priorities for the youth panel.						

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31	Increase recycling in the borough, implementing the Reduction and Recycling Plan (RRP).	T2 Responding to the climate emergency	Theme 2 - A cleaner, low waste Haringey	2025-03-31	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	<p>In Q3 we launched the library recycling hubs which allows residents recycle their trickier items such as lightbulbs, printer cartridges and keys at all the Boroughs libraries.</p> <p>We promoted waste electricals recycling and the national 'cable challenge' campaign which ran throughout October. We also installed new electrical recycling banks near Coombes Croft and Alexandra Park libraries and have another container on order.</p> <p>We switched the battery recycling boxes at the Housing concierges to more visible 'user friendly' cylinders in Nov/ Dec, to increase use.</p> <p>We advertised battery and small waste electricals recycling in Nov/Dec as part of a wider 'Dangerous waste' and how to dispose of it safely campaign.</p> <p>During Circular economy week (w/c 30th Sept) we engaged in different events hosted by RELondon including the One World Living (OWL) annual conference and London's packaging footprint.</p> <p>We met a local charity which recycles football boots and agreed to install a recycling container at New River leisure centre.</p> <p>Seasonal recycling messages were published on social media to promote food waste recycling (pumpkins and Christmas dinner left overs, electricals (Black Friday and Christmas gifts), and wrapping paper and packaging.</p> <p>There is still no update on the Defra food waste funding so development of the food waste recycling service is delayed.</p>
32	Work with a community sector partner to implement a reuse and repair hub within the borough.	T2 Responding to the climate emergency	Theme 2 - A cleaner, low waste Haringey	2024-05-31	Amber	Green	Green	Green	Green	Green	Improved	<p>The RFQ process was completed in November and the successful bidder was Possible.</p> <p>The final feasibility study and the budgetary model have been signed off.</p> <p>We also have a timescale on the refurbishment works at Rising Green which will take 6-8 weeks and are expected to start at the end of March /April 2025.</p>
33	Reduce single-use plastics in the Council and wider borough.	T2 Responding to the climate emergency	Theme 2 - A cleaner, low waste Haringey	2024-09-30	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	<p>The single use plastics (SUP) policy is awaiting agreement for publication.</p> <p>We are also a member of the OWL, SUP working group and have participated with other London Boroughs in Q3 to develop a plastics pledge for Authorities to sign up to. The pledge will be published in Q4.</p>
34	Enhanced environmental enforcement, including targeted deployment (Monday – Sunday) of proactive litter & waste enforcement patrols in Town Centres and hot spot locations across the borough.	T2 Responding to the climate emergency	Theme 2 - A cleaner, low waste Haringey	2024-08-31	Green	Amber	Green	Green	Green	Green	Decreased	<p>Cabinet approved the award of the enhanced environmental enforcement contract to Kingdom Ltd in November 2024. Officers are in the process of working with Kingdom Ltd to commence on February 3rd 2025.</p>
35	Improvements in energy management across the Council's estate, raising all buildings to at least EPC C and net zero carbon schools.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2024-09-30	Red	Amber	Amber	Amber	Green	Amber	Decreased	<p>Progress continues to improve the EPC ratings of our operational buildings. Net Zero schools will be a very challenging target to deliver, and greater clarity is awaiting about government funding streams to enable the capital works to deliver this outcome.</p>
36	Install additional electric vehicle (EV) charging points in Haringey.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-04-30	Green	Green	Green	Green	Green	Green	Unchanged	<p>Batch 1 (16 sites / 36 bays) stat consult &amp; reporting completed - delivery on the ground started Jan 2025 as programmed</p> <p>Batch 2 (16 sites / 32 bays) designs completed and approved stat consult commencing Feb 2025</p> <p>Batch 3 Meeting booked with Source London on 23rd Jan 2025 to identify next batch of locations to progress designs for stat consultation</p>
37	Increase access to car clubs.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2026-04-30	Green	Green	Green	Green	Green	Green	Unchanged	<p>Currently tendering the contract which will be completed by the 31 January 2025, Cabinet programmed for April 2025, and delivery for June 2025.</p>
38	Make Haringey more resilient to flooding through investment in drainage infrastructure and delivery of flood protection schemes.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2026-04-30	Green	Green	Green	Green	Green	Green	Unchanged	<p>Gully maintenance, cleansing and SUDs programmes on programme for delivery on time and budget</p>

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39	Continue to support low carbon community-led projects through the Haringey Community Carbon Fund (HCCF).	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-04-30	Green	Green	Green	Green	Green	Green	Unchanged	<p>Year 4 Community Carbon Fund has closed with 16 applications from 16 organisations across the borough, with a total ask of £333,619. This round of funding only has £112,060 available. Scoring of the bids will be undertaken by the Community Panel in Feb with the outcome published in March.</p> <p>Successful projects from previous years are set out on the Council web pages and Annual Carbon Report. But highlights include solar installations at Lordship Community Hub, Wolves Lane Nursey, Alexandra Palace Sports Pavilion, and Ten87 Studios in Tottenham. And Clyde Area Residents' Association brought a thermal imaging camera to identify energy gaps in housing and give energy advise.</p> <p>The extension to the Community Carbon Fund (Years 5-8) will be going to Cabinet in March 2025 for approval.</p>
40	Deliver a business case for a Power Purchase Agreement for the corporate estate.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2024-10-31	Red	Green	Green	Amber	Green	Amber	Unchanged	The milestone to deliver the PPA (Autumn 2024) has been delayed due to the pause in the Pan-London work co-ordinated by London Councils. This was due to watching the Governments position related to GB Energy and offers to Local Government. The PPA will offer strong financial planning for Local Authorities and a 100% Green Energy Generation. Work with London Councils continues.
41	Increase the number of renewable installations on the Council's buildings and community buildings.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-04-30	Amber	Amber	Green	Green	Green	Green	Unchanged	The Council is increasing the number of Solar installations within its Housing Stock. And the Community Carbon Fund has also funded several new systems on community buildings in the last year. The Council in Jan 2025 submitted an Application to the Mayor of London for large solar installations on 4 schools. The Council is about to launch a maintenance contract to ensure all the systems are safe and checked across the Council wider estate.
42	Deliver an action plan to electrify the Council's fleet.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-04-30	Red	Amber	Red	Red	Red	Red	Unchanged	There are no resources currently in place to electrify the Council's fleet, and electrification is currently unaffordable. Due to resourcing and high relative costs this activity has been rag rated Red for this period for non-delivery.
43	Deliver a borough Action Plan to manage overheating risk.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-04-30	Green	Green	Green	Amber	Green	Green	Unchanged	Current resources are now in place to develop a cross-sector borough climate resilience adaptation action plan, of which a draft is currently underway.
44	Develop strategy for green skills and jobs linked to Fast Followers programme for retrofit.	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-10-31	Amber	Green	Green	Amber	Green	Green	Unchanged	The Haringey Fast Followers Project (Identifying and designing solutions to the non-financial barriers for increasing Retrofitting) funded by the Government is progressing well and ideas and solutions being developed with colleges, suppliers and property owners across Haringey and North London. The GLA are looking at incorporating some of the early recommendations into their work plans to support the Net Zero ambition for London.
45	Make a decision regarding next steps for Decentralised Energy Network Full Business Case	T2 Responding to the climate emergency	Theme 2 - A zero carbon and climate resilient Haringey	2025-04-30	Red	Amber	Amber	Red	Green	Red	Unchanged	The Council is still developing an agreed approach to the Heat Networks Programme with stakeholders. A recommendation has been made to close the DEN as an official programme pending review by the new SRO so from next period this activity will be closed. If political support for a new approach is agreed in the future, a new programme will be formally initiated.
46	Improve access to secure cycle parking across the borough.	T2 Responding to the climate emergency	Theme 2 - Expanding active travel	2025-03-31	Green	Green	Green	Amber	Green	Green	Unchanged	<p>Batch 1 - 2024/2025 (28 locations) - lip funding Stat consult and reporting completed Installation started 13th January as programmed</p> <p>Batch 2 - 2024-25 (53 locations) - Scil Funding Stat consult and reporting completed Installation programmed late Feb 2025</p> <p>Batch 3 - 2024-25 (51 locations) - Scil Funding Stat consultation completed reporting progressing Expect delivery April / May 2025</p> <p>Batch 4 - 2024-25 (53 locations) - Scil funding Designs complete Stat Consult programmed April 2025</p> <p>Batches 5 &amp; 6 (100 locations) Designs currently being prepared - programmed to be completed Feb 2025</p>
47	Expand dockless cycle parking locations to maximise use of dockless cycles.	T2 Responding to the climate emergency	Theme 2 - Expanding active travel		Green	Green	Green	Green	Green	Green	Unchanged	We are almost halfway through the 18 months trial, the scheme has proven to be very popular, we are currently working with the providers to address the bedding in issues including the delivery of 40+ fixed parking locations. To extract the future commercial benefits of the scheme we will be progressing a new tender February 2025.

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48	Enhance the current cycling network within Haringey.	T2 Responding to the climate emergency	Theme 2 - Expanding active travel	2026-04-30	Amber	Green	Amber	Amber	Green	Amber	Unchanged	N-S and E-W cycle routes are being explored as well as C50 connection to C1. Consultation on a segregate two way cycle route for E-W along Tottenham Lane undertaken. Project delayed due to concerns raised by stakeholders and agreement now reached with ward Cllrs to only recommend one way cycle route. Decision report now been progressed. Remaining projects are on track.
49	Prepare a draft Kerbside Strategy and publish for consultation.	T2 Responding to the climate emergency	Theme 2 - Expanding active travel	2025-03-31	Amber	Green	Amber	Amber	Green	Amber	Unchanged	The strategy is currently been developed with Phase 1 consultation planned for February 2024, cabinet is programmed for June 2025 following Phase 2 Consultation programmed for April 2025.
50	Improve walking environment. Engagement, consultation, and delivery of several projects to improve pedestrian safety and accessibility	T2 Responding to the climate emergency	Theme 2 - Expanding active travel	2025-03-31	Green	Green	Amber	Amber	Green	Green	Unchanged	Programme delayed to deliver pedestrian crossings as part of Tottenham Lane cycle route due to objections raised by ward Cllrs on cycle route being two way. Risk of further delay if objections received during statutory consultation of revised one way route. Ped and cycle crossing on Bounds Green Rd delivered. Amber Rag rating is due to uncertainty of resources and objections to schemes, although we are slowly building up teams with permanent staff following ongoing recruitment.
51	Work towards vision zero targets by: Implementing new 20mph speed limits on Haringey-controlled roads; speed reduction measures; additional pedestrian crossings; and deliver measures to better safeguard powered two-wheeler	T2 Responding to the climate emergency	Theme 2 - Expanding active travel	2026-04-30	Green	Green	Amber	Amber	Green	Green	Unchanged	Programme delayed slightly due to limited resources available to progress consultation on one project. Risk of further delay if objections received during statutory consultation.
52	Delivery of School Streets, reducing access to motor vehicles during drop off and pick up times.	T2 Responding to the climate emergency	Theme 2 - Better air quality in Haringey	2025-03-31	Amber	Green	Amber	Amber	Green	Amber	Unchanged	x34 School Street projects covering 12km of street and brining benefits to 16.5k pupils across 41 education establishments are live. x4 School Street projects are in decision making stage (prior to statutory consultation) expected launch in Summer 2025. x11 School Street projects are in early design stage, expected launch in Autumn 2025. x6 School Streets are due to start in FY25/26.  All projects in decision-making stages have been delayed due to resource pressures, linked to LTN work being made priority.
53	Develop a new Air Quality Action Plan.	T2 Responding to the climate emergency	Theme 2 - Better air quality in Haringey	2024-11-30	Green	Amber	Amber	Amber	Green	Amber	Unchanged	A draft Air Quality Action Plan is being completed following internal consultation across the organisation. It is expected that this draft will be submitted to Cabinet in April 2025, to allow for our communities engagement and views. Following this the feedback the community views will be incorporated where we can, with a final draft submitted to the GLA for comment, and then formally adopted at the end of 2025.
54	Develop a Borough Idling Plan.	T2 Responding to the climate emergency	Theme 2 - Better air quality in Haringey	2025-01-31	Red	Amber	Red	Red	Green	Red	Unchanged	This project was to be supported via the Healthy Schools Programme. As that project is paused while the financial position is clarified, this project is also paused.
55	Introduce Healthy School Zones.	T2 Responding to the climate emergency	Theme 2 - Better air quality in Haringey	2025-09-30	Amber	Amber	Red	Red	Green	Red	Unchanged	This project is current paused due to the Capital Finance position of the Council. The Council is though working with the GLA to secure funding to deliver a project of this nature in the borough.
56	Plant street trees until every neighbourhood reaches at least 30% tree coverage. Plant 10,000 trees by 2030.	T2 Responding to the climate emergency	Theme 2 - A greener Haringey	2024-06-30	Green	Green	Green	Green	Green	Green	Unchanged	Work has commenced on this years planting programme that will deliver over 600 new street trees and two Tiny Forests containing 600 trees each. A total of over 1800 trees will be planted towards the goal of 10,000 trees by 2030.
57	Create three new nature reserves by 2026 and introduce Sites of Importance for Nature	T2 Responding to the climate emergency	Theme 2 - A greener Haringey	2025-03-31	Green	Green	Green	Green	Green	Green	Improved	Good progress has been made this quarter with Natural England giving their approval to the creation of the new Local Nature Reserve at The Paddock. In addition resources and budget have been identified for 2025/26 to progress the second and third Local Nature Reserves in 2026.

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58	Develop and deliver community involvement in maintaining and updating existing roadside verges, planters and pocket parks and, where feasible, create new pocket parks, parklets and planter locations that are maintained by local communities.	T2 Responding to the climate emergency	Theme 2 - A greener Haringey	2026-04-30	Green	Unchanged	To date 9 Council-owned greenspaces have been gardened by residents, through 21 gardening sessions, involving nearly 100 residents. 3 further sites are currently being explored and co-designed by residents to start gardening in 2025. The project has prioritised the East of the Borough, where residents experience reduced access to quality greenspace. Meaningful engagement has varied greatly from site to site, with some residents attending just one session and some residents committed to each session. Some participating residents have never gardened before. Due to the nature of the nominated sites the project has required collaborative working with Housing, Corporate Landlord and Highways and has also involved, and been supported by, the Youth Service, Connected Communities, Public Voice (Reach and Connect) and Regeneration. Engagement and gardening sessions have involved diverse range of community organisations including: Women with a Voice, Kenneth Robbins RA, Project 2020, The Trampery Tottenham (and many of the charities and CiC's based there) Step by Step Kids (childcare provision for Orthodox Jewish children with disabilities) and Haringey Reach and Connect.						
59	Public health programmes to promote the health and wellbeing of children and young people	T3 Children and young people	Theme 3 - Happy childhoods	2025-03-31	Green	Unchanged	Provider unable to provide Q3 performance report as L/A reporting is outside of NHS timescale . Q2 Public Health Nursing (Health visiting) - ( target 100%) New birth visit 94% 12mth development review by the time baby is 15 month - ( target 80%) 81.9% 2.5 years development review (target 80%) 75.3% discussions underway with provider re savings plan advised by the L/A against 0-19 PH Nursing contract for 25/26 & 26/27 which includes transformation plan and mitigation of associated risk to services.						
60	Increase the number of childcare places and increase families' take up of their free entitlement to childcare.	T3 Children and young people	Theme 3 - Best start in life	2025-10-31	Green	Unchanged	The take up for the disadvantaged 2 year old places is 77% and the take up of the 3 and 4 year old places is 86%. The new entitlement offers have been introduced but as yet we do not have the take up data.						
61	Increase the number of primary school places for children with autism and social emotional and mental health (SEMH) needs, and increase the number of school places in specialist schools for children with complex needs.	T3 Children and young people	Theme 3 - Best start in life	2025-03-31	Green	Unchanged							
62	Increase the number of secondary school places for children with autism and social and emotional mental health needs.	T3 Children and young people	Theme 3 - Happy childhoods	2026-09-30	Green	Unchanged							
63	Co-ordinating a single youth offer across the borough, which has a focus on educational and recreational leisure-time activities for young people.	T3 Children and young people	Theme 3 - Happy childhoods	2024-10-31	Green	Improved	In terms of the HAF activities milestone Haringey's HAF Programme featured on BBC news 02/08/2024 in a positive story with Gladesmore Community School. Over 2,500 unique participants (above national benchmarking data of 23% of FSM eligible CYP) have taken part in HAF activities in 2024-2025. The Winter HAF programme 2024-2024 saw over 700 unique participants offered free food and activities. Despite rising delivery costs, average cost per head per child remains under £25 per session for 2024 delivery.  The date for the youth strategy has been revised to May 2025 awaiting national guidance from DCMS. We are currently						
64	Deliver two further Family Hubs: identify sites, agree service delivery model which has a close alignment with Localities and Community Hubs.	T3 Children and young people	Theme 3 - Happy childhoods	2025-03-31	Green	Green	Amber	Amber	Green	Green	Green	Decreased	The third family hub has opened within the Eric Alin Centre and will be moving to Park Lane from April. We are on track to open hub 4 by end March 2025 which will be within Rising Green Youth Hub. Funding for an extension year 25/26 has been agreed by Department for Education but no additional hubs are required as part of this.
65	Deliver SEND and Inclusion Partnership Plan.	T3 Children and young people	Theme 3 - Happy childhoods	2024-09-30	Green	Unchanged	The SEND Improvement Plan is on track to deliver all of its objectives by the end of Mar. The quality of education, health and care plans continues to improve with over 80% of plans being completed within statutory timescales which exceeds London and national performance. Over 90% of parents and carers report that they have been and felt included in co-producing their childrens plan. Work is ongoing to improve transition and preparation for adulthood for children aged over 16 and is part of the wider Transitions work with childrens and adult services.						

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66	Young people with SEND preparing for adulthood receive timely information about life choices	T3 Children and young people	Theme 3 - Successful futures	2025-03-31	Green	Green	Green	Green	Green	Green	Unchanged	<p>The Transition programme is well underway; Transitions board established and its Terms of Reference discussed and agreed. The board membership is drawn from adults, children's social care and partners from health, housing, the special schools and CAMHS. The investment agreed has ensured there is strong project support available to develop the project plan and methodology of the programme.</p> <p>Phase 1 of the new transitions assessment team is now operational and are working closely with colleagues in adults social care to secure full access to their systems, and management support to ensure the transitions work is inclusive, fully integrated &amp; ensure there are clear lines of communication &amp; an agreed approach to the work. Phase 2 to develop the multi-disciplinary team is in development to launch in the autumn &amp; is to be supported by 5 operational workstreams, 4 of which are based on the four Preparing for Adulthood pathways: employment, independent living, good health, and friends, family, and community.; the 5th workstream is focussed on operations and communication; reporting to the transitions board. Membership of these workstreams include parent carers, professionals and soon to be young people's representatives to ensure the service is developed within the spirit of coproduction. The focus of the workstream is to engage the entire system in dialogue around changes required to develop smoother transitions pathways and improve outcomes for the identified group of young people and their parent carers.</p> <p>As well as mapping the transitions process, the project team are carrying out a needs and gap analysis to identify and respond to the needs of young people who have been receiving support from children's services, including child and adolescent mental health services, this will include those who are not able to get support from adult services.</p> <p>The purpose of the gap analysis is to improve service delivery and assist with commissioning strategies for this group of young people. It will consider and document what resources are already available for the group of young people identified, it will also consider young people who don't meet eligibility criteria for support from adults' services, and those for whom services are not available for another reason but there is evidence of particular need such as neurodevelopmental disorders, challenging behaviour, or those with significant additional health needs including mental health. The Transitions team are also developing close connections with relevant schools, colleges, &amp; health services to ensure it has correct data of all young people within the age range of 14 years old with an education, health and care plan and are quite likely to transition to adult social care, to make sure it is working with the correct number of young people, and are aware of their annual reviews so they can be included in the planning for their futures. This will also enable the local authority and health commissioners to jointly commission services, as per the Children and Families Act 2014.</p>
67	Improve educational outcomes for children who are looked after, with a focus on better attendance and better support through well-written Personal Education Plans (PEP).	T3 Children and young people	Theme 3 - Successful futures	2024-09-30	Green	Green	Green	Amber	Green	Green	Unchanged	There is evidence of improvements to the PEP process and the direction is to continue to focus on improvements in our Virtual school plan for 2025. We have created a PEP process and a RAG rating system and offered training to social workers and designated teachers. We want to build on consistency and quality in our development plans for 2025.
68	Embed a whole family approach, as well as CYP and parent/carer voice, in Youth Justice Services (YJS).	T3 Children and young people	Theme 3 - Successful futures	2024-09-30	Green	Green	Green	Green	Green	Green	Unchanged	Unchanged, the whole family work is reflective in the YJS annual plan. The parenting workshops are continuing to be developed and facilitated.
69	Develop Education Strategy to close the gaps in attainment between pupils.	T3 Children and young people	Theme 3 - Successful futures	2025-01-31	Amber	Green	Amber	Amber	Green	Amber	Unchanged	Draft education priorities have been agreed and actions to meet those priorities are being drafted. There is a strong focus on closing the gap in attainment between some groups and their peers and reducing disproportionality in suspensions and poor attendance.
70	John La Rose Award to continue ensuring that young people from lower-income backgrounds have the resources to enable them to study at university.	T3 Children and young people	Theme 3 - Successful futures	2024-09-30	Green	Green	Green	Amber	Green	Green	Unchanged	New application process is open for 25-26 entry to university. We are looking for sponsors to support more students.
71	Continued progress on reducing youth violence through the Young People at Risk Partnership Network under the Young People at Risk Strategy 2019- 2029	T3 Children and young people	Theme 3 - Happy childhoods	2024-09-30	Green	Green	Green	Green	Green	Green	Decreased	The Young People at Risk annual report 23/24 is showing early signs that KPI's are on target and SYV is slowly reducing. The strategy is continuing to be present and communicated across different strategic boards.
72	Finalise and sign off Haringey Health and Wellbeing Strategy.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2024-09-30	Green	Green	Green	Green	Green	Green	Unchanged	Health and Wellbeing Strategy was signed off in November 2024 Health and Wellbeing Board
73	Finalise and sign off the Tobacco Control Action Plan.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2024-12-31	Green	Green	Green	Green	Green	Green	Unchanged	As per earlier update, this plan has been completed and signed off.
74	Finalise and sign off the Haringey Sexual Health Strategy.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2024-09-30	Green	Green	Green	Green	Green	Green	Unchanged	The strategy was signed off at the Live Well and Start Well Boards of the Haringey Borough Partnership. This workstream is now complete.

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75	Work with the Haringey Suicide Prevention Group to develop a Haringey Suicide Prevention Strategy.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2024-10-31	Green	Unchanged	Haringey Public Health is continuing to work with stakeholders to inform the development of the Suicide Prevention Strategy. Public health has met with colleagues from Barnet, Enfield and Haringey Mental Health trust in January 2025 to share insights about the strategy.						
76	Reduce Gambling Harms by commencing the community awareness-raising campaign.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2024-09-30	Green	Unchanged	Two gambling harms awareness webinars for residents led by Red Card CIC took place. We are planning a poster campaign on gambling harms based on feedback with recent focus groups of Haringey residents impacted by gambling.						
77	Producing a Physical Activity and Sports Strategy.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2026-03-31	Amber	Amber	Amber	Amber	Green	Amber	Amber	Decreased	The work on this item continues to be delayed due to the insourcing of the Leisure Centres.
78	Leisure centres and outdoor fitness offer – reopening, designing, and upgrading.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2025-03-31	Green	Green	Amber	Green	Green	Green	Green	Unchanged	During this quarter the Council insourced Park Road Leisure Centre and Lido, Tottenham Green Leisure Centre and Broadwater Farm Community Sports Centre. Along with New River Leisure Centre all four centres were rebranded under the Councils "Active Wellbeing" brand. Investment in the facilities has been ongoing since 1st October to fix many faults and issues left behind by Fusion. Work to recruit additional lifeguards during this quarter to extend the opening hours and programme offered at the centres. A more extensive programme of repairs totalling nearly £2m will commence next quarter.
79	Establish initial Wellbeing Model offer to inform the operation of the borough's leisure centre facilities and encourage use of parks and green spaces.	T4 Adults, health and welfare	Theme 4 - A healthy and active population	2025-03-31	Green	Unchanged	A new web based Wellbeing offer was launched this quarter <a href="https://www.haringey.gov.uk/health-wellbeing/ways-to-stay-healthy">https://www.haringey.gov.uk/health-wellbeing/ways-to-stay-healthy</a> this site brings together a range of information for residents about how to be improve their physical and mental wellbeing.						
80	Taking a council-wide approach to embed financial inclusion and resilience support approaches for residents.	T4 Adults, health and welfare	Theme 4 - Residents connected with the right support at the right time in their neighbourhoods.	2024-09-30	Amber	Decreased	Dedicated Financial Support Team phone line providing advice, support and introductions to residents embedded in Connected Communities. The Financial Support Team work to introduce residents to relevant parts of the organisation and partnership to access support if their team is not best placed - this includes the Financial Inclusion Team in Housing. The council has worked with Community Networks, and specific community organisations to run awareness raising campaigns for the Universal Credit Migration which started this year, this has enabled communication with residents from Somali, Muslim and Turkish and Kurdish backgrounds to hear advice directly from community representatives. We are working across directorates to collaborate more to ensure our financial offer is as responsive and coordinated as possible - with a closer working relationship planned between the Financial Support Team and Welfare and Benefits as one example. Through our Resident Experience and early intervention and prevention workstreams we are planning workshops to upskill residents to do more for themselves, including making applications using online forms.						
81	Development and implement an anti-racism partnership action plan	T4 Adults, health and welfare	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	2024-09-30	Amber	Amber	Amber	Green	Amber	Amber	Amber	Decreased	The Coordinating Group Addressing Racism has agreed a partnership anti-racism statement for Haringey, and a high level action plan covering thematic areas including workforce culture and culture and creativity (linked to programme development for London Borough of Culture). We are behind schedule for holding our next meeting and identifying the organisational leads for each of the action areas; and has been pushed back from November to February. Working with the EDI Lead, we have mapped the EDI Action Plan alongside the Anti-racism Action Plan to highlight areas of distinct activity, and shared actions for collaboration. We continue to facilitate Community Network meetings with some of our most marginalised residents - the Turkish and Kurdish and Somali Networks are active and delivering shared activity with the council and wider partnership on key issues including housing and UC migration. We held our first African and Caribbean Community Network in September and are working with a smaller core group of organisations to plan our next meeting and the growth of the network. We have started work to develop a council wide approach to engagement with Cheredi organisations.

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82	Refresh the Welcome Strategy.	T4 Adults, health and welfare	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	2024-09-30	Amber	Green	Green	Green	Green	Green	Decreased	<p>We have launched the Welcome Toolkit Project in collaboration with Migrants Organise and Haringey Welcome. Desk based research and data collection from initial services is underway, our next phase from February will be interviews with staff from a range of council services and levels of decision making across the organisation.</p> <p>We have opened up our training on trauma informed practice and more to colleagues in ASC to share skills development and grow relationships.</p> <p>We have successfully applied for additional funding from LAHF round 3 and will welcome more Afghan families utilising these properties.</p> <p>We continue to support residents to volunteer with the Resettlement Team to create communities of support - this has brought longer term residents from Haringey together with those who've joined us recently as migrants, refugees, and those seeking asylum.</p> <p>Funding from the GLA for our Hong Kong BNO project has ended, but we have established a strong community group that is now working to get itself constituted and bring in external funding independently. The group continues to meet regularly and run events.</p> <p>Our men's support group, primarily attended by men who were placed in Home Office commissioned hotels in the borough while seeking asylum, and our Ukrainian women's support group continue to meet regularly.</p> <p>We've collaborated with Tottenham Hotspur on the Ukrainian Women's Group and a Kid's Club - Tottenham Football Foundation has invested £27k in the Resettlement Team to deliver this work</p> <p>E-visa clinics were established in November to support residents to transition from paper to digital visas.</p> <p>We continue to engage with regional conversations on policy development and long standing and emerging need for migrants and refugees across London.</p>
83	Develop a VCS engagement framework	T4 Adults, health and welfare	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	2024-11-30	Green	Green	Green	Green	Green	Green	Unchanged	<p>-Q2 contract monitoring completed.</p> <p>-Strategic Partner has made significant progress toward achieving their outcomes for this quarter</p> <p>-Quarterly meetings in place with Strategic Partner and Council Member for VCS.</p> <p>-Members briefing with HCC and took place on 2/12/24</p>
84	Implement the Localities Programme, including projects that support the integration of health and social care, to deliver the right support at the right time to targeted residents and reduce the impact of health inequalities.	T4 Adults, health and welfare	Theme 4 - Residents connected with the right support at the right time in their neighbourhoods.	2024-08-31	Amber	Amber	Amber	Amber	Green	Amber	Decreased	<p>A recent evaluation of the Healthy Neighbourhoods has shown a significant improvement in outcomes and system cost savings. The funding decision for the next phase of the programme will be made in the next quarter.</p> <p>Several events took place at the NRC between September and November 2024 which focused on promotion of health and wellbeing service from primary and secondary care as well as collaboration with VCS Organisations.</p> <p>The introduction of a CAMHS service began in November 2024 at the NRC.</p> <p>The NRC also hosts Job Club which started in January 2025 and aims to support residents into employment.</p> <p>A new rapid prescribing clinic, The Grove, will begin at the end of January 2025.</p> <p>The NRC refurbishment consultation took place between November-December 2024. Stage 3 completed, with stage 4 due to start beginning of February 2025. The design team is now to review feedback from consultation.</p> <p>The December Neighbourhood Delivery Board covered Digital Inclusion and mental health services. Upcoming agendas include updates on Social Prescribing and Employment.</p>
85	Developing online resources to ensure information about localities is accessible to all.	T4 Adults, health and welfare	Theme 4 - Residents connected with the right support at the right time in their neighbourhoods.	2024-07-31	Amber	Green	Green	Amber	Green	Green	Decreased	<p>Staff / Volunteer / Stakeholder online resources remain available across each Neighbourhood (E/W/C)</p> <p>Updates continue across each Neighbourhood (E/W/C) with input from Neighbourhood leads – Connected Communities and Family Hubs.</p> <p>Online resource sites across each Neighbourhood to remain, whilst council develops full Directory of Services.</p> <p>Stakeholder Comms shared 6 weekly across central and East neighbourhoods.</p> <p>No identified opportunity for development of resident facing resources at this time, awaiting ICB Lead to re-join programme</p>
86	Income Maximisation Delivery Group workplan and implementation.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2024-09-30	Green	Green	Green	Green	Green	Green	Improved	<p>Milestone on project plan to support residents through Universal Credit migration was met. Phase 2 of the Pension Credit campaign yielded more successful results with 154 pensioners claiming a total of £ 615,062 in unclaimed Pension Credit (£4000 per year per household) amounting to an average lifetime value of c£7.4m. Phase 3 of PC Campaign launched in November to promote uptake of the Winter Fuel payment and Haringey has signed up for another GLA Healthy Start campaign as we participated in 2024 and helped residents to claim £32,000 in Healthy Start support. The Household support fund monies were distributed to the most in need residents in voucher form before Christmas. In terms of the milestone to review of ways of working to support financial inclusion and resilience for residents further work has happened to obtain the data analysis required to evaluate the impact of the Haringey Support Fund on residents. We are also developing plans for a Tackling Inequality service, which will start with a piece of work in Q4 to review the work of the Financial Support Team and how it can be better integrated with the work of the Welfare and Income Maximisation team.</p>
87	Improve collection of Corporate Debt.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2025-10-31	Amber	Amber	Amber	Amber	Amber	Amber	Decreased	<p>ASC debt project progressing but some difficulties with recruitment to vacancies to progress direct debit for easier collection of debt.</p>

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88	Review and update Ethical Debt Collection policy.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2026-04-30	Green	Green	Amber	Green	Green	Green	Unchanged	Work to review and update the policy will commence April 2025.
89	Create a co-produced Carers Offer and Forum.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2025-03-31	Green	Green	Green	Green	Green	Green	Unchanged	Coproduction group formed and trained in April. Group are currently developing 8 improvement projects, these include a Health and Wellbeing event and carers information pack based on best practice.
90	Review and update the Carers' Strategy.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2025-03-31	Red	Green	Amber	Green	Green	Amber	Unchanged	<p>Upon reflection, and particularly in light of the high number of responses we have received to the survey, we have realised that the initial timescales we set for ourselves were overly ambitious.</p> <p>The survey process concluded on the 29th of November and included various engagement activities such as:</p> <ul style="list-style-type: none"> <li>•Carers completing a survey on Commonplace</li> <li>•Receiving and inputting postal surveys on Commonplace</li> <li>•Walk-in opportunities at libraries in the three localities</li> <li>•Carers Rights Day</li> <li>•Carers Coffee Morning</li> <li>•Multiple reference groups</li> <li>•Carers coproduction group</li> <li>•Dementia café sessions</li> </ul> <p>We received a positive number of responses, particularly via post, which exceeded our expectations and required additional time to carry out the data input. Additionally, we are awaiting the Council's CQC report and feedback, which will be integral to the development of the strategy.</p> <p>Given these factors, we have decided to delay the finalisation of the Carers Strategy to ensure it is relevant, meaningfully coproduced, and incorporates the input of all system partners before being presented to the Cabinet for final approval.</p> <p>At this time, we are aiming for an April 2025 Cabinet decision. However, please note that this timeline is subject to change pending the CQC's report for Haringey Council.</p>
91	Implement the Carer and Hospital Discharge Toolkit.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2025-03-31	Amber	Green	Amber	Green	Green	Green	Unchanged	There has been a delay from the coordinating borough due to waiting for confirmation of 2nd year funding, personnel changes and project manager recruitment. These have now been resolved and progress on the pathways and communications is being made, commissioning options being explored.
92	Develop an approach for greater alignment with Young Carers activity.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2025-03-31	Red	Red	Red	Red	Amber	Red	Unchanged	Currently planning connection with commissioned adults carers service and youth service. Discussion required at More strategic level to develop and agree implementation of the no wrong door MOU.
93	Development and implementation of the Period Dignity Coordination Group to lead on tackling period poverty across Haringey.	T4 Adults, health and welfare	Theme 4 - Secure and resilient lives	2024-09-30	Green	Amber	Amber	Green	Green	Green	Unchanged	Pilot with Flow Happy is up and running with Comms plan for launch event with Lead Member as well as wider publicity. Focus group themes collated and recommendations identified. Supply sustained in key locations. VAWG officers from the focus group are going to build links with Hearthstone to assess any need in their DA service provisions. Risks remain with regard sustained officer support and ongoing funding including for workforce provision
94	Services will be redesigned to deliver localities model to improve connections and understanding with the local community, designed with resident participation and incorporating Assistive Technology.	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2025-03-31	Green	Green	Green	Amber	Green	Green	Unchanged	We are currently working with Red Quadrant as we look at developing phase two of Localities which is focused on analysing front door activity with the aim of improving efficiency and effectiveness of access. This work will run until the end of the financial year.
95	Implementation of a strength-based approach to assessments and review, which recognises residents' and carers' unique qualities throughout services	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2025-03-31	Green	Green	Green	Green	Green	Green	Unchanged	Strengths-Based practice is a long standing embedded model in adult social care. We are currently undertaking auditing to look at standards and practice in this area to ensure the model is being correctly implemented.
96	Work with disabled people to explore changes in charging policy for people requiring independent living support	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2026-04-30	Red	Red	Red	Red	Red	Red	Unchanged	The deliverability of this subject is still ongoing and contingent on affordability and MTFS discussions.
97	Review and improve the Direct Payments offer.	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.		Green	Green	Green	Amber	Green	Green	Unchanged	Sprint work is ongoing with strong engagement, focusing on workforce development. Efforts are also being made to further develop the personal assistance market and expand the use of direct payments with community and voluntary sector organizations. These initiatives aim to enhance the direct payment offer for Haringey. Since April 2024, the number of direct payment clients has increased by approximately 100, with the majority being new adult social care clients rather than conversions of existing ones.

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98	Improve financial outcomes for residents by ensuring funding arrangements for care are sourced and allocated from the correct funding stream.	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2024-12-31	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	A review of care packages was undertaken to determine if the right package and funding arrangements were in place. This has resulted in a number of cases seeing a change in the charging previously in place, resulting in reduction of contributions.
99	Refurbishment of the Canning Crescent clinic to create a new Adult Mental Health Facility.	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2025-03-31	Red	Red	Amber	Red	Green	Red	Unchanged	After a number of delays, we are now progressing well to practical completion and hand over of the relevant parts of the property to NLFT for them to commence to the fit-out stage. Final rent negotiations are underway.
100	Working in partnership to reduce health inequalities to meet our ambition of equitable access, experience and outcomes.	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2025-08-31	Green	Green	Green	Green	Green	Green	Unchanged	The Inequalities Fund continues to perform strongly. The evaluation report is now available and makes a case for the value of the projects in reducing inequalities in uptake of urgent care, through a focus on projects for the groups living in the most deprived areas and on coproduction. Public Health has continued to contribute to Borough Partnership working, including the Inequalities Investment Oversight Group. The Health Champions programme has been expanded, with new champions coming on stream to help address health inequalities within local communities, as defined by ethnicity or country of origin. There is ongoing joint work with the NHS to address inequalities in uptake of screening programmes and immunisation programmes. Low uptake of flu and covid vaccinations continues to be a system-wide challenge (not unique to Haringey), and the Council is strongly engaged in the uptake efforts.
101	Improvements in transitions for younger adults. Promoting wellbeing and independence and finding innovative solutions to meet their needs and enhance their autonomy. This may be through education, volunteering opportunities and paid employment.	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2025-03-31	Red	Green	Green	Green	Red	Amber	Unchanged	<p>The Transition programme is well underway, however we did not incorporate lead in time for the implementation of this programme of work which has led to the non delivery of the full financial benefits of the programme within this financial year. The Transitions board has been established and its Terms of Reference discussed and agreed. The board membership is drawn from adults, children's social care and partners from health, housing, the special schools and CAMHS. The investment agreed has ensured there is strong project support available to develop the project plan and methodology of the programme. Phase 1 of the new transitions assessment team is now operational and are working closely with colleagues in adults social care to secure full access to their systems, and management support to ensure the transitions work is inclusive, fully integrated and ensure there are clear lines of communication and an agreed approach to the work. Phase 2 to develop the multi-disciplinary team is in development to launch in the autumn.</p> <p>The transition programme is to be supported by five operational workstreams, four of which are based on the four Preparing for Adulthood pathways: employment, independent living, good health, and friends, family, and community.; the fifth workstream is focussed on operations and communication; reporting to the transitions board. Membership of these workstream include parent carers, professionals and soon to be young people's representatives to ensure the service is developed within the spirit of coproduction. The focus of the workstream is to engage the entire system in dialogue around changes required to develop smoother transitions pathways and improve outcomes for the identified group of young people and their parent carers. As well as mapping the transitions process, the project team are carrying out a needs and gap analysis to identify and respond to the needs of young people who have been receiving support from children's services, including child and adolescent mental health services, this will include those who are not able to get support from adult services.</p> <p>The purpose of the gap analysis is to improve service delivery and assist with commissioning strategies for this group of young people. It will consider and document what resources are already available for the group of young people identified, it will also consider young people who don't meet eligibility criteria for support from adults' services, and those for whom services are not available for another reason but there is evidence of particular need such as neurodevelopmental disorders, challenging behaviour, or those with significant additional health needs including mental health.</p> <p>The Transitions team are also developing close connections with relevant schools, colleges, and health services to ensure it has correct data of all young people within the age range of 14 years old with an education, health and care plan and are quite likely to transition to adult social care, to make sure it is working with the correct number of young people, and are aware of their annual reviews so they can be included in the planning for their futures. This will also enable the local authority and health commissioners can jointly commission services, as indicated in the Children and Families Act 2014.</p>
102	Preparing for CQC Assurance inspection, with the aim of achieving an outcome of "Good"	T4 Adults, health and welfare	Theme 4 - Vulnerable adults are supported and thriving.	2025-07-31	Green	Green	Green	Amber	Amber	Green	Unchanged	This inspection took place in October 2024 and now awaiting for the inspection report. This report will provide the focus for an Improvement plan.
103	Adopt a New Local Plan.	T5 Homes for the future	Theme 5 - Building high-quality, sustainable homes	2024-10-31	Green	Green	Amber	Green	Green	Green	Unchanged	Draft Local Plan under preparation with Cabinet approval to consult targeted in Spring 2025. An updated Haringey Local Development Scheme setting out key milestones for the preparation of the New Local Plan will be considered by Cabinet in March 2025.
104	Meeting our housing target by granting planning permissions in accordance with our policies and quality standards, through our Development Management and Building Control services.	T5 Homes for the future	Theme 5 - Building high-quality, sustainable homes	2025-03-31	Amber	Green	Green	Amber	Green	Green	Unchanged	The Planning Service continues to have excellent performance for determining major applications. A new Local Plan is under preparation to support increased levels of housing delivery in the borough. It is to be noted that the delivery of consented homes is outside of the Council's control. The current market for new build residential is weak in London which puts delivery of this target at risk.

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105	Building new council homes.	T5 Homes for the future	Theme 5 - Building high-quality, sustainable homes	2025-04-30	Green	Green	Amber	Amber	Green	Green	Unchanged	
106	Develop Housing Delivery Strategy and priorities for 2032 and beyond.	T5 Homes for the future	Theme 5 - Building high-quality, sustainable homes	2026-03-31	Green	Green	Amber	Amber	Green	Green	Unchanged	
107	Commission a new strategy to guide the delivery of new supported housing.	T5 Homes for the future	Theme 5 - Building high-quality, sustainable homes	2026-03-31	Amber	Green	Amber	Amber	Green	Amber	Decreased	The organisation commissioned to carry out the needs analysis has been unable to complete the work because a number of service areas have not yet had capacity to provide the data required. The analysis is now scheduled to be complete by end of this quarter.
108	Prepare a strategy on the future needs of housing for older people in Haringey,	T5 Homes for the future	Theme 5 - Building high-quality, sustainable homes	2026-03-31	Green	Green	Amber	Green	Green	Green	Unchanged	Co-design of the strategy is well underway. Phase 1 is due to complete by March and we are already recruiting participants for the phase 2 co-design workshops. A Commonplace survey to support the engagement process is launching on 20 January. Strategic Steering Groups have taken place in this quarter. Data analysis is progressing well. The Project Plan is on track.
109	Complete void works to existing and newly acquired properties to bring up to a lettable standard.	T5 Homes for the future	Theme 5- Improving social housing and the private rented sector	2025-03-31	Green	Green	Green	Amber	Green	Green	Unchanged	We are reporting improved voids performance in December with more homes being brought up to the lettable standard and this has reduced the total number of GN and SH voids. The voids figures are improving as the DLO are now returning voids at a higher rate than new voids are being created. We are working to improve performance further to get to the new target levels set for the remainder of the year (15 voids per week by the DLO and 10 per week by contractors). We are working to ensure that these targets are achieved each week, with contractors being provided with properties and the DLO being supervised closely to find out what is working and where further support might be required. We are aiming to achieve the new weekly target figures from the middle to the end of January 2025 and maintain these levels until the end of the financial year, in line with the targets set. The associated project to improve the voids process, systems use, and voids monitoring is contributing to the performance improvement in this area. There are continuing risks in this area as we have seen spikes in the numbers of new voids coming through over the past year but the service is seen as being in a better position to respond to these effectively.
110	Deliver retrofit improvements in our housing stock, improving energy performance and reducing Fuel Poverty.	T5 Homes for the future	Theme 5- Improving social housing and the private rented sector	2025-03-31	Amber	Red	Amber	Amber	Amber	Amber	Decreased	<p>1st project (Coldfall / Wave 2.2) tenders returned, 7 contractors bid, awaiting final clarifications to determine winning bidder. DAR to be circulated following with quick turnaround required. Vesting deed being drawn up to pre-order materials to meet funding deadlines and safeguard grant funding. All grant claimed on forecast, however, there is a risk of returning grant if enough completions are not achieved by end of September deadline – main risk. This equates to circa 70 retrofitted homes out of the 173 with grant funding (end deadline is the following financial year). In the course of under a year: 212 retrofit assessments complete, 10 door knocking sessions, 2 community engagement events, 1 section 105 consultation, 2 planning applications, 289 designs complete and the project out to tender with 7 returns. Budget will allow for delivery of 200 retrofits. Ongoing issues with access and cost inflation too, the latter is clear from all tender returns.</p> <p>Retrofit Decency Works (Wave 3 Programme) blending decent homes works with retrofit 2025-2028 – will contain circa 840 properties – grant funding application for Warm Homes Social Housing Fund submitted end of November 24. Joint bid with London Councils contains 15,601 homes across the capital, with 27 members in total. Awaiting result of application, grant funding acceptance request will go to cabinet if successful. Currently procuring consultants to support the programme. EPCs for Worst Performing Properties &amp; Archetyping work Our consultant has now completed 100 EPCs since November, with the majority showing improved scores. The consultant has also categorised all of our social housing stock into 22 archetypes, which we will now sample retrofit assessments for – this will allow for a streamlined approach to planning retrofit works and costs based on an archetypal assessment.</p> <p>Time remains at amber – reason: target of 1500 retrofits per year is proving not feasible due to budgets – currently aiming for 1000 by end of 2028.</p> <p>Budget should move to red – reason: 1st project budget approved to deliver minimum of SHDF properties, but overall costs remain high in the sector which will lead to reduced delivery overall. Initial responses to Wave 3 designer procurement were higher than anticipated.</p> <p>Resources remains to amber – reason: low capacity in housing asset management to deliver full programme</p> <p>Risk – remain amber due to the above</p> <p>Benefits should move to amber - reason: reduced number of homes being delivered in 1st project.</p>

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111	Deliver Council Housing Energy Action Plan.	T5 Homes for the future	Theme 5-Improving social housing and the private rented sector	2025-09-30	Red	Amber	Amber	Amber	Green	Amber	Unchanged	<p>The Council was successful in securing £1.6m towards the Energy Retrofit Project on the Coldfall estate. This project has been well received throughout the residents engagement process with high levels of sign up. Designs are now being finalised and the delivery partner who will be undertaking the installation works is being confirmed.</p> <p>While the Housing Energy Fund was reduced and blended with the routine maintenance programme within the HRA. Funding opportunities (such as the Warm Homes Social Housing) that require a level of match funding from the Council are still being supported. The Council at the end of 2024 submitted a bid for £6.4m as part of a London Council's consortium.</p>
112	Deliver an Affordable Energy Strategy.	T5 Homes for the future	Theme 5-Improving social housing and the private rented sector	2025-10-31	Green	Green	Amber	Amber	Green	Green	Unchanged	<p>The Council will deliver a draft Affordable Energy Action Plan in late Spring 2025. This will then go to the community and wider stakeholders for engagement and feedback. The Council will then review this feedback, with the completed document delivered by the end of 2025.</p>
113	Deliver our Decent Homes programme.	T5 Homes for the future	Theme 5-Improving social housing and the private rented sector	2025-03-31	Amber	Green	Amber	Amber	Amber	Amber	Unchanged	<p>As at end of Q3, 183 homes have been made decent against a target for the year of 700. We are currently mobilising an internal works scheme that will deliver an additional 300 homes made decent and works are due to start on site imminently. Works are continuing in the Noel Park Pod Programme which will deliver a further 33 homes made decent. There will also be additional homes made decent through the renewal of front entrance doors in the fire door programme that is being delivered by the building safety team but this has yet to commence. As some of these programmes have been unavoidably delayed there is a risk that we will not complete the required numbers of homes made decent by the end of 2024/25. We will therefore also be carrying out additional survey validation work to inspect single item decency failures in homes that were not surveyed in the recent stock condition survey due to no access and are therefore based on old or cloned data and are potentially inaccurate. The Asset Management CoW team will be inspecting 181 doors and we have commissioned drone surveys of 665 homes which are failing either on flat roof or chimney. These will be completed by the end of March 2025.</p>
114	Improve quality of Private Rented Sector (PRS) through the Council's property licensing schemes by ensuring standards are met at application stage through compliance inspections.	T5 Homes for the future	Theme 5-Improving social housing and the private rented sector	2025-03-31	Green	Green	Green	Green	Green	Green	Improved	<p>We have this quarter been undertaking a review of all of the unverified property licenses that required or have had a compliance inspection. This piece of work is the reason for the peak/increase in the number of compliance inspections that have been undertaken. As of Jan 2025 we have filled all vacant posts for compliance officer within the structure with permanent staff. This has been and is, a much needed resource and will continue to contribute to achieving the property licensing objectives.</p> <p>Q3 number of licenses issued 5030 - Target = 4000 Q3 number of compliance inspections undertaken 3894 - Target = 3000</p>
115	Undertake a full review of all policies relating to our tenants and leaseholders in our role as their landlord.	T5 Homes for the future	Theme 5-Reliable, customer-focused resident housing services	2024-12-31	Amber	Amber	Amber	Amber	Green	Amber	Unchanged	
116	Deliver our Housing Improvement Plan.	T5 Homes for the future	Theme 5-Reliable, customer-focused resident housing services	2025-03-31	Amber	Green	Green	Amber	Green	Green	Decreased	<p>The Housing Improvement Plan programme continues to report as green overall as two of the three main projects are green (with detailed highlight reporting provided on Monday.com). Some recent highlights in the main areas covered are as follows: Highlights: - Housing Management: The DAHA work continues to make good progress, with the residents Domestic Abuse and VAWG policy being approved by Cabinet in December 2024 and the training matrix being finalised. Our Estates team and Parking are working on the new estate parking scheme, and all consultation material has now been signed off, with a lead member briefing to be held in January. - Building Safety &amp; Compliance: As reported previously, all modules for the Compliance Management System (C365) are now built and the team is working in hybrid mode to ensure no data is lost before the final switch over. The next stage is liaising with IT for the full integration to allow automatic property information updates on the system (weekly, monthly, and quarterly). - Repairs: - Phase 2 of the Schedule of Rates (SoR) v.8 and 7-day priority has been re-activated following v.7.2 implementation. HRS have confirmed key SoR decisions awaited and the implementation of v.8 should be completed by March 25 as per agreed timescales. - The project manager is also working with key stakeholders to review and improve key-to-key voids management process and systems, develop the Power BI dashboard and develop the key-to-key voids management policy.</p> <p>Programme risk is at amber due to a risk relating to Housing Change team capacity as our inspection preparation work has commenced and this is an equal priority with the Housing Improvement Plan work. Time is at amber as there has been slippage on some items in the repairs project, due to necessary business decisions, but work is underway to address this slippage.</p>

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117	Implement the new consumer standards across our services to meet our obligations under the new social housing regulation regime.	T5 Homes for the future	Theme 5- Reliable, customer-focused resident housing services	2024-12-31	Green	Green	Green	Green	Green	Green	Improved	Housing Services have implemented the consumer standards and successfully completed the mock inspection objective in Q3 of 2024/25. To achieve this, Housing Service colleagues and the PMs on the Housing Change team formed an inspection preparation team reporting into the Housing Service Management Team. The team engaged the Housing Quality Network (HQN) to undertake a mock inspection against the updated consumer standards in Sept and Oct. Preparation work completed included an away-day for housing service managers held with the HQN inspection team, an internal planning session with all senior managers, all people managers being briefed on the inspection at our Housing Leadership Forum, and all housing staff invited to two HQN led online lunch-time briefing sessions with a good turn-out at both sessions. The inspection team gathered and submitted all information for the self-assessment against the consumer standards and for the accompanying document request list. The team also developed an inspection action plan to address gaps identified by the self-assessment. The interview and reality checking schedules were agreed with HQN and the HQN inspection team completed the mock inspection in the timescale set. We received the final mock inspection report and achieved a positive C2 rating alongside recommendations for further improvement in some areas. We have agreed an Inspection improvement Plan with the Housing Improvement Board in December 2024, in order to respond to the recommendations, and implementation of this plan has commenced (it is understood delivery of this plan will become a new CDP objective).
118	Reduce rent arrears and boost income collection rates.	T5 Homes for the future	Theme 5- Reliable, customer-focused resident housing services	2025-03-31	Green	Green	Green	Green	Green	Green	Unchanged	For the current year (2024/25), the Income Collection team are currently at a year-to-date figure of 97.9% (Dec 24), which is currently above the target of 97.5%. Therefore, if the service maintains its performance it is set to exceed the year-end target. The service is continuing to use the new rent analytics system Rent Sense and it is anticipated that this will continue to help the service achieve higher collection rates and increase arrears collection as the year progresses. This objective is seen as on track / green and achievable at the current time.
119	Provide more accessible housing management services.	T5 Homes for the future	Theme 5- Reliable, customer-focused resident housing services	2024-10-31	Green	Green	Green	Green	Green	Green	Improved	We are providing more accessible Housing Management Services and are meeting the objective set on an ongoing basis. Our Tenancy Management service has established weekly engagement surgeries at the Neighbourhood Resourcing Centre and Wood Green Library with housing officers in attendance, and will also be starting a surgery at the Broadwater Farm Estate in the near future. We are also running monthly resident engagement surgeries with 10 of these held so far this year and a further four scheduled. To further strengthen our approach in this area, the new Head of Tenancy Management is reviewing the Tenancy Management structure and this will reduce housing officer patch sizes to enable better engagement with residents. As per the previous update, this is going through formal consultation in line with organisational change procedures.
120	Collect household profile information and use resident data to shape and deliver excellent housing management services.	T5 Homes for the future	Theme 5- Reliable, customer-focused resident housing services	2024-12-31	Amber	Green	Red	Green	Green	Amber	Decreased	Housing Services tenancy management staff continue to collect household profile information as BAU on tenancy audits / welfare checks and this is helping to improve the quality of resident data that we hold on our NEC housing database. A proposal was also agreed at Housing Management Board in 2024 to recruit a 6-month agency post to contact residents and input up-to-date information. While the recent freeze on agency staff use delayed recruitment to this post, this has now been agreed, and the post is being recruited to – however, the delay has impacted on the original timeliness. Work on a series of Power BI dashboards for Housing Management, including a Tenancy Management visits dashboard, continues to progress successfully and is helping ensure we target our housing services more effectively.
121	Acquire 150 new homes to use as high-quality temporary accommodation or other non-secure housing.	T5 Homes for the future	Theme 5 - A reduction in temporary accommodation	2026-03-31	Amber	Green	Green	Green	Green	Green	Decreased	
122	Refresh temporary accommodation (TA) placements policy and PRS discharge policy.	T5 Homes for the future	Theme 5 - A reduction in temporary accommodation	2024-12-31	Red	Green	Amber	Amber	Green	Amber	Decreased	
123	Improve standards in TA by increasing the number of tenancy audits and improving void turnaround time.	T5 Homes for the future	Theme 5 - A reduction in temporary accommodation	2024-06-30	Amber	Green	Amber	Amber	Green	Amber	Unchanged	A new contract for HCBS and PSL voids is being procured, but this has been slightly delayed due to an extended procurement process. The two dedicated officers are continuing their programme of visits and we met with Audit team on the 9th of January to ensure we are preparing the information needed for the audits scheduled to be carried out this year.
124	Reduce the use of bed and breakfast (B&B) and move those in B&B to alternative TA or Permanent Accommodation	T5 Homes for the future	Theme 5 - A reduction in temporary accommodation	2024-06-30	Amber	Red	Amber	Amber	Red	Red	Unchanged	During this quarter a PSL retention strategy has been drafted to increase the numbers of PSL within the portfolio with the aim of reducing demand on B&B accommodation. Families in B&B reduced by 24% over Q3, assisted by new build schemes and increased procurement of self contained TA.

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125	Provide better support for single homeless households with complex needs. Identify suitable support for vulnerable adults placed in TA.	T5 Homes for the future	Theme 5 - A reduction in temporary accommodation	2024-09-30	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	Additional temporary officer capacity to respond flexibly and provide more intensive support to individuals with high levels of need has been recruited. This is win place whilst longer term plans to reduce the number of people supported per officer are put in place and working to a redesigned job role with a greater focus of support over assessment. A new joint casework escalation panel has been established and will enable appropriate support to be discussed and identified for vulnerable individuals that are struggling to manage in or move on from unsuitable temporary accommodation.
126	Improve our access to private rented sector accommodation as a long-term housing solution by improving our offer to landlords and working with landlords raising their awareness of our offer.	T5 Homes for the future	Theme 5 - A reduction in temporary accommodation	2024-09-30	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	In addition to support meeting this action and as part of the PSL retention strategy work including a reviewed communications plan for providers which includes exit and satisfaction surveying. The retention strategy also identifies a number of other key actions to improve and raise the profile of Haringey's guaranteed rent schemes including reviewing the website and provided dedicated communications channels for Providers.
127	Develop a new Housing Allocations Policy.	T5 Homes for the future	Theme 5 - Preventing and reducing homelessness and rough sleeping	2024-09-30	Red	Green	Amber	Amber	Green	Amber	Decreased	
128	Co-produce a new Homelessness Strategy with partners in the borough.	T5 Homes for the future	Theme 5 - Preventing and reducing homelessness and rough sleeping	2024-09-30	Green	Green	Amber	Green	Green	Green	Unchanged	The project plan remains on track. The co-design phase of the strategy is underway and due to complete in March. We held a successful Homelessness Reduction Board this quarter and are collectively reviewing its structure and terms of reference to further improve its effectiveness. Data analysis for Homelessness Review underway.
129	Improve data collection to ensure rapid accommodation options are available for people who are rough sleeping.	T5 Homes for the future	Theme 5 - Preventing and reducing homelessness and rough sleeping	2025-06-30	Green	Green	Green	Green	Green	Green	Unchanged	The assesment centre is now fully operating as an off-the-street accommodation for Haringey's rough sleeping population. Data gathered so far shows that rapid interventions, such as assessments within three weeks and a maximum stay of 12 weeks, are bringing positive results. The number of people currently staying long-term on the street is lower thanks to the quick assessment and move-on process at Osborn Grove.
130	Bid for available revenue and capital funding to build more accommodation for people rough sleeping.	T5 Homes for the future	Theme 5 - Preventing and reducing homelessness and rough sleeping	2025-04-30	Green	Green	Green	Green	Green	Green	Improved	The Housing First void properties are now with the contractor and the final one is due to be handed back by 20th Feb for final furniture fit out which will leave enough time to meet the terms of the grant award. We are also now waiting for feedback for our bid for funding to build and purchase specialist second stage accommodation for women experiencing domestic abuse through the DASAHP programme.
131	Improve move-on rates into the private rented sector for people affected by rough sleeping	T5 Homes for the future	Theme 5 - Preventing and reducing homelessness and rough sleeping	2025-04-30	Green	Green	Green	Green	Green	Green	Unchanged	Work continues with the move-on steering group, though with no concrete outcomes yet. The service is taking forward a request to repurpose Olive Morris Court and use this as step down accommodation for people requiring less support than provided in a 24 hour staffed service, freeing up space in the pathway and concentrating more on independent living skills.
132	Raising awareness of adult and child exploitation and modern slavery making information about exploitation more accessible through the Council's website, media campaigns and local engagement.	T6 Safer Haringey	Theme 6 - Secure and supported communities	2025-04-30	Green	Amber	Amber	Green	Green	Green	Unchanged	Haringey Council's website has a range of resources about Modern Slavery (Modern slavery   Haringey Council). The Joint Strategic Needs Assessment for Modern Slavery has recently been developed in collaboration with partners and published online (Modern Slavery - Joint Strategic Needs Assessment (JSNA) (haringey.gov.uk)). The Council inbox for Modern Slavery provides information on national services and the NRM, and links to a Modern Slavery training video produced by Haringey Council.
133	Invest in street lighting, changing streetlights to LED and installing additional lighting in areas where residents don't feel safe.	T6 Safer Haringey	Theme 6 - Secure and supported communities	2025-03-31	Green	Green	Green	Green	Green	Green	Unchanged	Delivery of street lighting programmes on time and programme
134	Designing crime prevention interventions and tackling crime and anti-social behaviour (ASB) issues generally as part of Shaping Tottenham (including work in Bruce Grove, Seven Sisters and Northumberland Park as priority areas) and Shaping Wood Green.	T6 Safer Haringey	Theme 6 - Secure and supported communities	2024-08-31	Green	Amber	Amber	Green	Green	Green	Unchanged	

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135	Increase the number of safe havens in local businesses for women to use at night.	T6 Safer Haringey	Theme 6 - A reduction in violence against women and girls (VAWG)	2025-01-31	Green	Green	Green	Green	Green	Green	Unchanged	Haringey has a number of existing Safe Havens who have received training previously. The Public Health VAWG team is currently in the process of offering training to existing Safe Havens, as well as recruiting new Safe Havens to receive training. This training will include information on the forms of VAWG, how to intervene safely, and services available. It will also include information around Hate Crime to enable improved responses to victims in public spaces in Haringey. New Safe Havens will include faith spaces, children's centres, and a fire station. Work is ongoing with the business and regeneration team to cascade information on the scheme to local businesses. The VAWG team have engaged with Publica on the Wood Green Night Time Economy Study to optimise opportunities for Safe Haven buy in in the area.
136	Coordinate and introduce a VAWG residents association, and a training offer for residents.	T6 Safer Haringey	Theme 6 - A reduction in violence against women and girls (VAWG)	2025-01-31	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	The current Resident Voice Board is engaged in areas of VAWG work, including consultation for the VAWG recommissioning in Q3 2023-24, and the Haringey VAWG/DA residents policy within the housing directorate was taken to the Resident Voice Board for consultation by Housing colleagues and the VAWG Programme Lead in Q2 & Q3 2024-25.
137	Create a VAWG and housing pathway that supports all teams in both internal housing and external domestic abuse services.	T6 Safer Haringey	Theme 6 - A reduction in violence against women and girls (VAWG)	2024-12-31	Green	Amber	Amber	Green	Green	Green	Unchanged	A Training Matrix is due to be presented to Housing Board and this will make recommendations on how the training links to pathway can be delivered.
138	Hearthstone to collaborate with Haringey Repairs Team to develop an improved service offer and process for the Sanctuary scheme.	T6 Safer Haringey	Theme 6 - A reduction in violence against women and girls (VAWG)	2024-08-31	Green	Green	Amber	Amber	Green	Green	Unchanged	New process currently being drafted. Project manager has been allocated to Repairs team who is completing process mapping - joint procedure will then be drafted.
139	Continue to improve our housing response to domestic abuse by working towards Domestic Abuse Housing Accreditation (DAHA) within Housing Demand and Placemaking and Housing.	T6 Safer Haringey	Theme 6 - A reduction in violence against women and girls (VAWG)	2026-04-30	Green	Green	Green	Green	Green	Green	Improved	Housing Services continues to make positive progress against this objective with the Residents Domestic Abuse & VAWG policy approved by Haringey Council's Cabinet in December 2024. The new staff Domestic Abuse policy was approved by trade unions and was live as of September 2024. Work to embed these policies continues, starting with training for all staff and enhanced training for staff in Housing Demand and Housing Services. We are seen as on track to achieve DAHA accreditation in line with the corporate delivery plan target set.
140	Providing hate crime awareness training and briefing sessions to front line organisations, including Council staff and schools.	T6 Safer Haringey	Theme 6 - A reduction in hate crime	2024-12-31	Green	Green	Green	Green	Green	Green	Improved	<p>Hate crime awareness training was offered to Council staff, partners and education staff during Hate Crime Awareness week. In addition to general hate crime training, specialist disability hate crime training was delivered by Disability Action Haringey during this week. This training was offered to Council staff and police staff as an effort to raise awareness on disability hate crime and encourage reporting.</p> <p>A briefing session was delivered to members of the hate crime delivery group. This briefing aimed to give members an up to date picture of hate crime incidents in the borough and what if any resources can be utilised to support victims or mitigate the impact of the hate crime.</p> <p>Multiple briefing documents were prepared and disseminated to staff, partners and management in response to the incidents over the summer as well as incidents involving the Kurdish community.</p> <p>Hate crime awareness is included within Prevent training and is promoted by the community engagement officer when delivering sessions within the community and to staff.</p>

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141	Create and distribute resources to support the Hate Crime Strategy, that raise awareness of hate crime, its definition and how we can prevent it, as well as organising community meetings, to provide spaces for victims' feedback to be heard.	T6 Safer Haringey	Theme 6 - A reduction in hate crime	2024-09-30	Green	Amber	Green	Green	Green	Green	Decreased	<p>The hate crime strategy has been published and hard copies are available in the libraries and public spaces throughout the borough. Multiple community meetings were held in response to the South port attacks in the summer as well as an incident in connection with the Kurdish community centre.</p> <p>Hate crime staff attended multi-agency weeks of action on a bi monthly basis to raise awareness of hate crime and how residents can report. Fact sheets with QR codes have been produced to hand out at events.</p> <p>The hate crime and Prevent team organised a week long schedule of events for the national hate crime awareness week in October (q3) the focus of the events were to raise awareness of hate crime, the importance of reporting and how to report. Events included a community face to face event, training sessions, art focused workshops and library drop ins. Resources and educational materials were produced and distributed at each event.</p>
142	Develop a new training offer to raise awareness and support professionals and residents in accessing the diverse VAWG services available	T6 Safer Haringey	Theme 6 - A reduction in violence against women and girls (VAWG)	2025-03-31	Green	Amber	Green	Green	Amber	Green	Unchanged	<p>The VAWG Team is currently exploring commissioning a range of standalone and rolling training sessions, some in partnership with the Haringey Safeguarding Children's Partnership and the Safeguarding Adults Board. A DAHA Accreditation Process is being undertaken which requires Council staff to be trained in Domestic Abuse. An e-learning module for all council staff is currently in development. A small working group is developing the training offer to meet the breadth of training needs required by both the DAHA accreditation process and the Council's DA policy.</p> <p>Haringey has a range of diverse VAWG services available to residents, including Independent Domestic Violence Advocates (IDVAs) who provide holistic victim-centred support, and refuge which provides safe accommodation for victims and children who flee their homes. In terms of access, the number of new cases for Q2 2024-25 are as follows:</p> <p>339 referrals received across community and accommodation-based services, which led to 177 victim/survivors engaging with services. 45 supported by nia (high risk IDVA); 77 by Imece (ethnically minoritised IDVA); 6 by Galop (LGBT+ IDVA); 6 by nia (Young Women &amp; Girls IDVA); 29 by Solace (floating support); 2 by London Black Women's Project (refuge); 2 by LBWP (floating support); 7 by Solace (refuge); 5 by nia (IRIS).</p>
143	Increase opportunities to showcase local creativity and heritage through an Arts & Culture Events programme, including Rebel Borough themes.	T7 Culturally rich borough	Theme 7 - A thriving arts and culture sector supported by the Council's collaborative approach.	2025-03-31	Green	Green	Green	Green	Green	Green	Unchanged	<p>Since March 2024, over 400 events have taken place, all responding to the Rebel Borough theme. Working with over 600 creatives and organisations, engaging over 17K visitors through programmes such as BHH365, Open House, Windrush Day and South Asian Heritage Month- showcasing Haringey's Rebel heritage, and the borough's history of innovation, activism and creativity. Over 20 walks happened in the borough, highlighting Haringey's unique heritage. The Culture team worked alongside the North Tottenham Regeneration team to support an oral history training programme, run by the Oral History Society, enabling 12 local people to collect stories from the Love Lane Estate, which will be added to the archive at Bruce Castle Museum. Work by Bruce Castle Museum, to develop a Rebel Borough timeline, charting the history of activism and protest in the borough, is ongoing, as is engagement work with young people and residents to explore this theme.</p>
144	In preparation for LBoC, develop and support a borough wide tourism offer in Haringey.	T7 Culturally rich borough	Theme 7 - Promoting an ambitious culture programme for Haringey	2025-03-31	Green	Amber	Amber	Amber	Green	Amber	Unchanged	<p>Destination Haringey work is ongoing. Mapping of cultural assets and audience participation is continuing. Dedicated communications campaigns are in development, as part of LBoC delivery plans. Participation in London/UK wide festivals (Open House / London Festival of Architecture (LFA) / National Windrush Day) continues, successfully drawing audiences to engage in Haringey's arts, culture and heritage. For LFA 2024, Wood Green was the best-performing 'Neighbourhood' in social media, resulting in a packed programme of events. Open House 2024 had over 33 venues taking part, attracting visitors from across the UK to Haringey's spaces and places.</p>
145	Promote and elevate arts and culture initiatives and borough wide programmes	T7 Culturally rich borough	Theme 7 - Promoting an ambitious culture programme for Haringey	2024-09-30	Green	Green	Green	Green	Green	Green	Unchanged	<p>Planning, delivery and evaluating communications campaigns for culture programming (including LBOC), and promotion of local events, creatives and venues, continues and is on track. Dedicated LBoC communications plans are being developed. Campaigns so far are successful, with thousands of people engaging with events, projects and programmes, both in person, and with online content.</p>

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146	Ensure participation in arts and culture events is reflective of our borough's communities.	T7 Culturally rich borough	Theme 7 - An inclusive approach to arts & culture participation	2024-12-31	Green	Green	Green	Green	Green	Green	Unchanged	In October 2024, a fantastic programme of events for Black History Month (BHM), was co-produced in Haringey. Over 150 events were delivered across the borough, including panel discussions on the national BHM theme of Reclaiming Narratives; a hugely successful Black Business Awards event was delivered by our EMBRACE staff network; a Somali Cultural Festival and a Library Lates event curated for and by young people. The programme was delivered by over 250 artists, creatives and community organisations, and engaged over 10K visitors and over 7K online visits. Bruce Castle Museum collaborated with Parks for the first Age Well Festival in the borough, to celebrate wellbeing, creativity and ageing well, engaging hundreds of local people as audiences and participants. Borough-wide programming continues to be co-produced by local organisations and creatives.
147	Ensure youth voice is integral to the council's arts & culture decision making, planning and programming, particularly in preparation for LBoC.	T7 Culturally rich borough	Theme 7 - An inclusive approach to arts & culture participation	2024-12-31	Green	Amber	Green	Green	Green	Green	Unchanged	On track. A very successful, culture- focussed Cabinet in the Community event was held at Bernie Grant Arts Centre, with 60 young people from local schools and youth spaces in attendance, to discuss their feedback on the six guiding principles underpinning the new Arts & Culture Strategy, along with London Borough of Culture and their aspirations for how they access and engage with culture in Haringey. Library Lates, where young people from Alexandra Palace's Young Creatives Network, curate and deliver a series of creative events, took place in Wood Green Library in October, with an African-Caribbean, African-Latino themed Culture Heritage Night. Work has started on planning the next Library Lates activity in February 2025 at Bruce Castle Museum. Haringey's new Youth Council has been established, and one of its members spent the day with the culture team in November, gaining an overview of our programming and giving the team a valuable steer on ways to engage young people in local culture. Six media students from local colleges were given paid professional experience to create content to be used to promote events during Black History Haringey 365. Working with Haringey Creates, young people worked with creative organisations as part of the Haringey Youth Festival, where 60 local young people showcased their talents. All outcomes from this work will shape Haringey's arts and culture programmes. Work has begun to create a Creative Youth network. The culture team continue to support work with young people to shape and increase opportunities in creative programming such as the Gather programme, led by the North Tottenham Regeneration team.
148	Develop a creative volunteering / champions programme in collaboration with our cultural venues, VCS and other relevant partners.	T7 Culturally rich borough	Theme 7 - An inclusive approach to arts & culture participation	2025-03-31	Green	Amber	Amber	Green	Green	Green	Unchanged	Haringey Creates held a Creative Careers event at CONEL, where creative/arts organisations met with local young people to discuss opportunities for employment in the Creative Industries. Oxford University students (who live in Haringey or North London) in late September spent time at Bruce Castle Museum (BCM), researching the Joyce Butler collection. A student from the Royal Central School of Speech and Drama, participated in a Creative Writing placement at BCM. Haringey Creates, facilitated work experience placements, providing hands-on opportunities for eight students to gain insights into the creative industries. An internal steering group to ensure creative volunteering opportunities are aligned and that opportunities for local young people are maximised, has been established; through that mapping of existing projects has begun, and an action plan is being developed.
149	Develop creative education programmes in collaboration with the borough's local Cultural Education Partnership, in response to Rebel Borough theme.	T7 Culturally rich borough	Theme 7 - An inclusive approach to arts & culture participation	2024-09-30	Green	Green	Green	Green	Green	Green	Unchanged	Working with Haringey Creates, our local Creative Education Partnership, the following projects were delivered, with the aim to increase creative education initiatives in the borough: Creative Conversations, which facilitated dialogue between young people and creative practitioners, resulting in 13 funded creative education projects across various Haringey schools; two major events have been delivered: the Cultural Education Summit and the Haringey Youth Festival, which brought together 60 young participants and an audience of approximately 100; creative education CPD sessions were offered to artists wishing to work in schools, with nine artists signing up for professional development; a Creative Careers event was held at CONEL, engaging creatives and students in work/skills opportunities in the Creative Industries.
150	Adopt a more strategic approach to investment in the borough's arts & culture assets	T7 Culturally rich borough	Theme 7 - A cultural infrastructure to be proud of	2025-03-31	Green	Amber	Amber	Green	Green	Green	Decreased	The borough's first Arts & Culture Strategy in 20 years, outlines our plans for a more strategic and collaborative approach to investment in Haringey's cultural assets and in developing shared priorities and outcomes both within the various council services, and also with external partners and stakeholders. This more joined-up and holistic approach will strengthen culture across the borough.
151	Deliver an Arts & Cultural Strategy with clear, shared priorities	T7 Culturally rich borough	Theme 7 - A cultural infrastructure to be proud of	2024-09-30	Green	Green	Green	Green	Green	Green	Unchanged	Completed. Work to develop Action Plans in response to the strategy will begin in March 2025.
152	Working alongside key partners develop a Libraries Strategy	T7 Culturally rich borough	Theme 7 - A cultural infrastructure to be proud of	2024-12-31	Amber	Green	Amber	Amber	Green	Amber	Decreased	Due to the delay in implementing changes to library opening hours and the advice from DCMS to proceed with a public consultation, the timelines and work activities have been pushed back. Consequently, the library strategy has also been delayed and is now dependent on the outcomes of previous budget proposals and the public consultation. 21/01/25 FORE updated on the launch of libraries strategy first thoughts. At this stage we will ' build research and map stakeholders. Work with Friends& partners to produce draft vision & possible high-level priorities'

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153	Successfully deliver existing capital programmes in the borough's culture assets- Libraries and Bruce Castle Museum.	T7 Culturally rich borough	Theme 7 - A cultural infrastructure to be proud of	2025-03-31	Green	Unchanged	The MEND capital programme at Bruce Castle Museum, with additional works funded by the UK Prosperity Fund, are on track to be completed by 31 March 2025. Major interventions for structural repairs are now in place; plasterwork has been completed; new fire alarm system and intruder alarm is being finalised. The Museum & Archive remains closed to general public to accommodate contractors work, with phased reopening from February. Libraries capital projects including UK p is on track.						
154	Working collaboratively with the strategic partner to ensure Haringey's VCS is thriving and actively engaged in borough initiatives.	T7 Culturally rich borough	Theme 7 - A highly engaged, responsive and collaborative VCS	2024-06-30	Green	Unchanged	-HCC hosted its first annual showcase on 5/12. An opportunity to bring together VCS groups, Volunteers and Residents. Over 50 local orgs showcasing their work to support the community. An awards ceremony to honour people and organisations that have made a difference. Announcement of 1st recipients of Challenge Fund Grants awards. - Members briefing to introduce HCC to cabinet 2/12 -HCC have also been working the VCS to support them in developing their business plans as part of the Community Assets Review: VCS Social Value Consultation opened on 17/12.						
155	Work with the local culture sector and VCS to establish a LBoC Delivery Plan.	T7 Culturally rich borough	Theme 7 - A thriving arts and culture sector supported by the Council's collaborative approach.	2025-03-31	Green	Unchanged	Preparations for this work continue, and are on track.						
156	Continue to enhance our hub and spoke model for Haringey Works and Haringey Learns working in areas of greatest need and aligning with the Council's emerging Community Hubs and preventative approach.	T8 Place and economy	Theme 8 - Building an inclusive economy	2025-03-31	Green	Improved	Targeted job clubs have commenced with the first sessions being held in both Northumberland Park and Broadwater Farm. Draft service level agreement has been agreed with Housing with a focus on demand reduction.						
157	Employer-focused training provision.	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-10-31	Green	Green	Green	Amber	Green	Green	Green	Unchanged	Employer focused training continues to support delivery of S106, raising awareness of Apprenticeship and recruitment support through Haringey Works. Haringey Learns is in early stages of developing a training offer for businesses.
158	Adopt a Social Value Policy.	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-09-30	Amber	Green	Green	Amber	Amber	Amber	Amber	Unchanged	The Inclusive Economy Service will be responsible for maximising benefits for the local economy, once Procurement receive approval of the Social Value policy from Cabinet. We are working closely with our procurement colleagues to ensure that we have the appropriate tools in place to ensure we maximise social value opportunities
159	Develop and deliver new sector work plans focusing on growth employment sectors including Green, Construction, Health and Social Care and Creative	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-12-31	Green	Green	Amber	Green	Green	Green	Green	Unchanged	Green skills action plan is in place and being delivered. Haringey Health and Social Care Academy Partnership has been established and developing action plan, and a Creative sector action plan is currently being developed.
160	Produce evening and night economy plans for our key regeneration areas, with an initial focus on Wood Green.	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-12-31	Green	Improved	The Council have been progressing the Night Time Economy Strategy. We have undertaken desktop research, site visits to create baseline information, in depth engagement with both across the Council, and external stakeholders including businesses, landowners, the BID, and also consultants undertaking a borough wide Accessibility survey. In December we coordinated a 'youth night audit' where a group of local young people to share their experiences of Wood Green after 6pm. The findings from this engagement will be fed into the final report and help shape the recommendations. Final report estimated for 25th April 2025.						
161	Supporting high streets, town centres, local businesses, and industrial estates as destinations to flourish through business support, advice and access to funding.	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-05-31	Green	Green	Amber	Green	Green	Green	Green	Improved	The Inclusive Economy team have a package of business support projects underway supporting businesses, from Federation of Small Businesses membership to energy cost savings support to supporting entrepreneurs and creatives. Our business support programme for new arrival and refugee entrepreneurs was oversubscribed within 2 days of it launch. A Market Strategy has been developed as well as an action plan of market infrastructure improvements. All Christmas events were successfully delivered in December alongside markets and events within this period.
162	Deliver our affordable workspace ambitions through Opportunity Haringey Workspace fund award(s) and the Workspace Design Guide (embedded as a supplementary document in our Local Plan) and updating of our workspace providers list	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-06-30	Amber	Green	Green	Amber	Green	Green	Green	Improved	Opportunity Haringey Workspace Fund finance agreements have been entered for two workspace projects in Tottenham with works underway and a grant agreement is being finalised for a workspace in Wood Green. Planning Policy are reviewing the Workspace Planning Design Guidance ahead of publication planned for this quarter. The affordable workspace provider list is currently being updated, with a new list to be published in March 2025.
163	Creating and supporting a new Haringey Business Forum and local business forums and networks.	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-11-30	Green	Unchanged	We are currently planning to launch the business forum in Spring 2025, and are on track to deliver a market operators forum this quarter. We continue to support existing forums.						

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164	Develop a clear approach for attracting new investment into borough for our key sites and spaces.	T8 Place and economy	Theme 8 - Building an inclusive economy	2024-05-31	Green	Amber	Green	Amber	Green	Green	Improved	Work continues on our tripartite inward investment approach including on branding. There was representation at the Last Mile Conference. Officers provided feedback to London Council's on the draft London Growth Plan. It is anticipated that the Plan will be launched at the end of February.
165	Deliver Your Bruce Grove Placemaking Delivery Programme.	T8 Place and economy	Theme 8 - Shaping Tottenham	2024-03-30	Green	Green	Amber	Green	Green	Green	Unchanged	Your Bruce Grove: public realm improvements to Holcombe Market & those surrounding streets & spaces is progressing with concept proposals developed for the Chesnut & Stoneleigh Road area. The public realm works are expected to start on site in Spring 2025, Holcombe Market works are expected to start later. Bruce Grove Public Conveniences has secured a new tenant with a lease now signed. A date for the opening will be confirmed following works to fit out the space by the Operator. Heritage Improvement works to St Marks Church that includes five High Road shopfronts is due to commence in early February with works expected to last for 26 weeks onsite.
166	Delivery of the Northumberland Park Community Placemaking Plan	T8 Place and economy	Theme 8 - Shaping Tottenham	2024-12-31	Amber	Amber	Amber	Amber	Green	Amber	Unchanged	Housing Gateway 0 Report taken to NHB in Nov 24 and approved for the following: the Northumberland Park project to be added to the Council's Housing Delivery Programme; resources to undertake feasibility and viability work to take the project forward for resident engagement and co-design; and agree a Capital budget for the project. Hawkins Brown have been reengaged on the Home and Spaces Plan. Renovation of Kenneth Robbins House and Stellar House + public realm – meetings with Housing and architects on-going; work due to start early 2025.  Community Placemaking Plan – Tottenham Together meeting on 8th Jan on Crime and ASB (Gold meeting). Cross council + partners (inc Police) 'Day of Action' on NP Estate on 29th Jan. Agreed next Forum will have an Employment Focus and be in Feb 2025. Weekly Job Club to commence from 15th Jan from the NRC.
167	Deliver a new neighbourhood at Selby Urban Village.	T8 Place and economy	Theme 8 - Shaping Tottenham	2024-08-31	Red	Red	Amber	Red	Green	Red	Unchanged	MHCLG have written to confirm that LUF funding is secure and will not be pulled from SUV project. Approval to extend the project cash flow to 2028 will be confirmed when the Chancellor makes the Spring Budget Statement in March. Selby Trust's final Proposal for Lease has been submitted for LBH Assessment Panel review. Planning applications to Haringey and Enfield were submitted in October, 2024, consents are expected in March, 2025. A Cabinet Strategy meeting is to be scheduled to consider the procurement proposal to allow procurement of construction contract from May.
168	Delivery of a new residential neighbourhood and local centre in North Tottenham (High Road West).	T8 Place and economy	Theme 8 - Shaping Tottenham	2024-07-31	Red	Amber	Green	Red	Green	Red	Improved	The High Road West scheme programme is currently under review in light of a range delivery factors, including changes in market conditions. Newbridge Advisors have been appointed to support the Council to explore options and scenarios with the aim to return the Scheme to a viable and deliverable position. The absolute priority remains meeting the Council's objectives and commitments to residents and businesses.
169	Deliver the Your Seven Sisters Placemaking Programme.	T8 Place and economy	Theme 8 - Shaping Tottenham	2024-04-30	Green	Green	Amber	Green	Green	Green	Unchanged	Launch of Your Seven Sisters public engagement on 16th January 2025. The programme is expected to deliver public realm improvements including footpath widening, better lighting and wayfinding, more greening, public art and use of SMART tech to foster better and safer pedestrian movements and support more spend in the town centre. The improvements include working closely with Places for London on the Seven Sisters Market which is due to open in the summer and ensure that access to this is considered as part of the improvements. Some early quick wins to be identified from engagement and delivered earlier.
170	Deliver Tottenham Hale Placemaking Programme – Current Phases.	T8 Place and economy	Theme 8 - Shaping Tottenham	2025-03-31	Green	Red	Green	Green	Green	Red	Decreased	The Colourway scheme which link Ashley and Parkview Road to Tottenham Marshes completes in January. The Paddock nature reserve improvements start in February and complete in the Summer. Down Lane Park Phase 1 and 2 completed in December - this marks the end of the Down Lane Park programme with the remainder of the budget being clawed back except for £1.5m safeguarded to enable the Parks Service to deliver play equipment across Tottenham Parks. Housing Zone Programme to be delivered by March 2025.
171	Development of Shaping Tottenham strategy and work programme, building on Tottenham Voices engagement.	T8 Place and economy	Theme 8 - Shaping Tottenham	2024-09-30	Green	Amber	Amber	Green	Green	Green	Unchanged	The Shaping Tottenham strategy was approved in September'24, followed by a draft business case for Placemaking projects to deliver of on the vision. Publicity materials for the strategy were distributed in November. The public launch event is scheduled to take place on 23rd January 2025.
172	Deliver an Enterprise Hub at 40 Cumberland Road.	T8 Place and economy	Theme 8 - Shaping Wood Green	2025-04-30	Red	Red	Amber	Red	Red	Red	Decreased	A tender pack is currently being finalised, with the aim to go out to market to procure a contractor to deliver the Enterprise Hub scheme by late January 2025, subject to tender prices being in line with budgets. A review of the project proceeding in March at the appropriately gateway at Corporate Property Board, given the significant pressures the Council is currently under. The Trampery have been in contract and managing the building on behalf of the Council since April 2024, and have fed into the designs. They have built strong working relationships with the current occupiers on the upper floors, and those floors are currently 100% occupied with creative businesses, artists and makers.
173	Improvements to Wood Green Common and Barratt Gardens.	T8 Place and economy	Theme 8 - Shaping Wood Green	2025-12-31	Amber	Amber	Green	Amber	Amber	Amber	Unchanged	Football Foundation funding towards the delivery of the MUGA has been formally accepted by the council. Contracts are in place with both the Football Foundation's contractor and Marlborough and works are starting on site week commencing early January, with the construction programme expected to last 22 weeks. This marks the first phase of works to the park, with further phases subject to future funding.

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174	Eat Wood Green community-led growing at Wood Green Library.	T8 Place and economy	Theme 8 - Shaping Wood Green	2024-06-30	Green	Amber	Green	Amber	Green	Green	Improved	The Council entered into a contract with Bloqs Create, the building contractor for the scheme in November 2024. Bloqs are currently undertaking off site fabrication of the new elements for the scheme, including perimeter fencing, planting beds, decking and seating. All materials and new elements will be craned onto site in February, at which point the on-site works will begin. The new community growing space will be launched in spring 2025, creating a new green hub in the town centre with vital links to Wolves Lane Nursey. An exciting programme of educational growing related activities for families and children will begin, led by Black Rootz and The Ubele Initiative.
175	Delivery of public realm improvements to Penstock Tunnel.	T8 Place and economy	Theme 8 - Shaping Wood Green	2026-10-31	Amber	Amber	Amber	Amber	Amber	Amber	Unchanged	Following a period of stalled communications, the council have re-engaged with Network Rail over the drainage design to prevent water ingress within the tunnel. Regular meetings are now taking place and Network Rail have been asked to commit to delivery in Summer 2025. The scope and cost of the design is under review to ensure the project remains in budget despite the impact of inflation resulting from the delays. Given the delays there are inflationary pressures on budget and budget scope may need to be reduced further, potentially impacting on outcomes.
176	Library Forecourt Taskforce to collaborate on the delivery of public realm improvements to the library forecourt.	T8 Place and economy	Theme 8 - Shaping Wood Green	2025-09-30	Amber	Amber	Green	Amber	Green	Amber	Improved	The Inclusive Economy team put together a task/finish group to manage the challenges associated with improving the façade and forecourt areas of the Wood Green Library. The library's signage has been repaired and is now working, the BID's Ranger and Council's ASB Enforcement team have met on site to review issues, and a new street cleansing regime has been introduced to keep the area clean and tidy.
177	Wood Green Central strategy for transformation of Council assets.	T8 Place and economy	Theme 8 - Shaping Wood Green	2025-10-31	Amber	Green	Amber	Amber	Amber	Amber	Improved	Draft report of the delivery strategy for the Station Road sites has been received, outlining site capacity, land uses, sites phasing, viability, and analysis of delivery routes. The draft report also examines potential for retrofit and collaboration with neighbouring landowners. Reports findings are being tested in an internal financial model to check against council's financial requirements. Meanwhile strategy for sites is undergoing soft market testing. Public Realm Framework and Economic Impact Assessment to support business case for preferred development option in production. Development Feasibility for Phase 2 (Library site and environs) due to start next month.
178	Adopt new Local Plan.	T8 Place and economy	Theme 8 - Planning and infrastructure	2024-10-31	Green	Green	Amber	Green	Green	Green	Unchanged	Draft Local Plan under preparation with Cabinet approval to consult targeted in Spring 2025. An updated Haringey Local Development Scheme setting out key milestones for the preparation of the New Local Plan will be considered by Cabinet in March 2025.
179	Reduce the planning application backlog.	T8 Place and economy	Theme 8 - Planning and infrastructure	2024-09-30	Amber	Green	Amber	Amber	Green	Amber	Unchanged	The number of applications over 26 weeks significantly reduced using MHCLG Planning Skills Delivery Funding. The majority of the remaining cases are now approval of details applications for major developments requiring detailed discussions with consultees. The work to reduce the backlog has improved the monitoring of these cases and reduced them significantly
180	Implement the Planning Service Peer Challenge Action Plan, including on commerciality.	T8 Place and economy	Theme 8 - Planning and infrastructure	2024-10-31	Amber	Amber	Green	Green	Green	Green	Unchanged	Actions on commerciality completed i.e. Planning Advice Service and statement published on website. Income expected to outperform previous financial year
181	Allocate funding received from developers through Neighbourhood Community Infrastructure Levy (NCIL) to enable delivery of local infrastructure projects, potentially through a participatory budgeting approach.	T8 Place and economy	Theme 8 - Planning and infrastructure	2024-12-31	Amber	Green	Amber	Green	Green	Green	Unchanged	Pending further discussions about engagement methodology and a potential participatory budgeting pilot, consultation on NCIL Round 2 is now scheduled for 2025/26.
182	Develop Haringey strategy on publicly accessible toilets.	T8 Place and economy	Theme 8 - Planning and infrastructure	2025-04-30	Green	Amber	Amber	Green	Green	Green	Unchanged	Resident survey and engagement on toilet provision in the borough completed. Toilet strategy being drafted and overseen by multi-departmental council group.
183	Improved public realm around Turnpike Lane- Define an improvement plan through consultation with TPL residents, business owners and other stakeholders. Deliver on the plan	T8 Place and economy	Theme 8 - Shaping Wood Green		Amber	Amber	Green	Amber	Green	Amber	Unchanged	The RIBA Stage 4 design was completed in October, followed by a public exhibition in November 2024, where the continuous crossing proposals received strong public support. A Road Safety Audit was submitted in December, and the design team is currently addressing the feedback. Statutory consultation on parking bay removals is planned for January and February 2025 with works at Waldegrave Road junction estimated to start in March 2025.
184	Develop a new VCS Strategy alongside our strategic partner.	T4 Adults, health and welfare	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	2025-06-30	Green	Amber	Amber	Amber	Green	Amber	Unchanged	Looking at number of options as to whether this should take the format of a Strategy or Action Plan. Options paper to Cllr Ovat. Meeting with Cllr Ovat on 10th February to discuss approach. Also, how this fits in with Strategic Partner Priorities and other council plans/strategies.



